113.1.6

# 113 Prices and Eligibility

#### Overview

- 1.0 Priority Mail Express Prices and Fees
- 2.0 Basic Eligibility Standards for Priority Mail Express
- 3.0 Content Standards for Priority Mail Express
- 4.0 Service Features of Priority Mail Express

# 1.0 Priority Mail Express Prices and Fees

# 1.1 Prices Charged Per Piece

Except for Flat Rate Packaging (see 1.3), Priority Mail Express postage is charged for each addressed piece according to its weight and zone. The 0.5-pound price is charged for items up to 0.5 pound and items over 0.50 pound are rounded up to the next whole pound. For example, if a piece weighs 0.25 pound, the weight (postage) increment is 0.50 pound. Express all weights in decimal pounds rounded off to two decimal places.

#### 1.2 Prices

See Notice 123—Price List for applicable Priority Mail Express retail prices. Commercial base prices are available when postage is paid through Click-N-Ship service at usps.com or by registered end-users of PC Postage using a qualifying shipping label managed by the PC Postage system.

### 1.3 Flat Rate Packaging

Only USPS-produced or approved Flat Rate Envelopes and Boxes are eligible for the Flat Rate price and are charged a flat rate, regardless of the actual weight (up to 70 pounds) of the mailpiece or domestic destination. USPS-produced packaging, including Flat Rate containers, is not eligible for shipping live animals.

### 1.4 Sunday and Holiday Premium

Delivery guaranteed for a Sunday or holiday is charged a premium fee (see Notice 123—Price List), unless paying via a Priority Mail Express Manifesting Agreement. Customers not desiring delivery on a Sunday or a holiday may avoid the premium by opting for guaranteed delivery on the subsequent delivery day.

## 1.5 Optional Delivery Fee

An optional fee is charged for a 10:30 a.m. request to have Priority Mail Express items delivered to an addressee within the delivery area of the destination facility where available. See Notice 123—Price List for fee.

# 1.6 Pickup on Demand

The Pickup on Demand fee is charged every time pickup service is provided, regardless of the number of pieces picked up. See Notice 123—Price List. For additional information on Pickup on Demand service see 507.7.0.



113.2.1

# 2.0 Basic Eligibility Standards for Priority Mail Express

#### 2.1 Definition

Priority Mail Express is an expedited service for shipping any mailable matter, with a money-back guarantee, subject to the standards below. Priority Mail Express International is available between the United States and most foreign countries (see the *International Mail Manual*).

# 2.2 Matter Closed Against Postal Inspection

Priority Mail Express matter is closed against postal inspection.

# 3.0 Content Standards for Priority Mail Express

All mailable matter may be sent as Priority Mail Express, except matter prohibited by standards (e.g., certain hazardous materials).

# 4.0 Service Features of Priority Mail Express

#### 4.1 General

[1-25-15] A mailing receipt showing the time and date of mailing must be provided to the mailer on acceptance of Priority Mail Express by the USPS. This receipt is a copy of the multipart Priority Mail Express label affixed to the mailpiece and serves as evidence of mailing. A delivery record, including the addressee's signature (see 115.2.2 and 115.2.3), will be provided upon request. Customers may access proof of delivery information for Priority Mail Express as follows:

- a. Individual requests by article number can be retrieved at www.usps.com or by calling 1-800-222-1811 and providing the article number. A proof of delivery letter (signature data) is provided electronically via email or signature extract file as provided in 4.1b.
- b. Bulk proof of delivery (503.1.8b.) is available to mailers using Priority Mail Express Manifesting.

## 4.2 Priority Mail Express 1-Day Delivery

#### 4.2.1 Availability

Priority Mail Express 1-Day Delivery is available at designated USPS facilities, designated Priority Mail Express collection boxes, or through Package Pickup or Pickup on Demand service, for overnight service to designated 3-digit or 5-digit destination ZIP Code delivery areas. For an additional option, see 4.2.5.

#### 4.2.2 Where Not Available

1-Day Delivery may not be available at or between all Post Offices or at all times of deposit. A Priority Mail Express 1-Day Delivery directory, showing detailed local information about Priority Mail Express 1-Day Delivery, is available at Post Offices.

113.4.3.5

## 4.2.3 Acceptance

Priority Mail Express 1-Day Delivery items must be presented no later than the times authorized by the postmaster. Priority Mail Express 1-Day Delivery items mailed after the time authorized by the postmaster are accepted for delivery on the second day after mailing, subject to the standards for this service.

#### 4.2.4 Delivery Times

Items are delivered by 12:00 p.m. or 3 p.m. on the next day. If delivery is not made, the addressee is notified; a reminder notice is also left on the third day. A second delivery is attempted only upon customer request. Items may be delivered by 10:30 a.m. for a fee under 1.5.

### 4.2.5 Hold for Pickup

Under Hold for Pickup service, items presented under 4.2 are available for pick up by the addressee at the destination facility by 10:30 a.m. or 3 p.m. of the next day the destination office is open for retail business.

## 4.3 Priority Mail Express 2-Day Delivery

### 4.3.1 Availability

Priority Mail Express 2-Day Delivery is available to any 3-digit or 5-digit ZIP Code destination not listed in the 1-Day Delivery directory mentioned in 4.2.2. For an additional option, see 4.3.5.

## 4.3.2 Acceptance

Priority Mail Express 2-Day Delivery is accepted at designated USPS facilities, at Priority Mail Express collection boxes, and through Pickup on Demand service.

#### 4.3.3 Acceptance Times

Priority Mail Express 2-Day Delivery shipments must be presented by 5 p.m., or such later time authorized by the postmaster. For 2-Day Delivery, the USPS refunds postage for an item not available for customer pickup or for which delivery was not attempted, subject to the standards for this service, unless the item was:

- a. Delayed by strike or work stoppage.
- b. Made available for claim, or delivery was attempted within the times specified by the standards for this service, and then the item was delayed because forwarding or return service was provided.

#### 4.3.4 Delivery Time

Items are delivered to the addressee by 12:00 p.m. or 3 p.m. on the second delivery day. If delivery is not made, the addressee is notified, a second notice is left on the third day, and a second delivery is attempted upon customer request. Items may be delivered by 10:30 a.m. for a fee under 1.5.

#### 4.3.5 Hold for Pickup

Under Hold for Pickup service, items presented under 4.3 are available for pick up by the addressee at the destination facility by 10:30 a.m. or 3 p.m. of the second delivery day that the destination office is open for retail business.



Retail Mail: Priority Mail Express Prices and Eligibility

113.4.4

### 4.4 Priority Mail Express Military Service

Priority Mail Express Military Service (PMEMS) is available between the United States and designated APO/FPO and DPOs to provide Department of Defense personnel stationed overseas, and others entitled to APO/FPO and DPO mailing privileges, an expedited delivery service to or from the United States. For PMEMS standards see 703.2.0.

# 4.5 Priority Mail Express Open and Distribute

Priority Mail Express Open and Distribute provides an alternative for mailers who want to expedite mailings of other classes of mail to destination postal facilities, subject to the corresponding standards. See 705.18.0.

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