

Mailing Standards of the United States Postal Service

Domestic Mail Manual

Updated 11-7-16

Summary of Changes

Quick Service Guides

RETAIL MAILING SERVICES

100 Retail Mail Letters, Cards, Flats, and Parcels

- 101 Physical Standards
- 102 Elements on the Face of a Mailpiece
- 110 Priority Mail Express
- 120 Priority Mail
- 130 First-Class Mail
- 140 Every Door Direct Mail-Retail (EDDM-Retail)
- 150 USPS Retail Ground
- 170 Media Mail and Library Mail

COMMERCIAL MAILING SERVICES

200 Commercial Mail Letters, Cards, Flats, and Parcels

- 201 Physical Standards
- 202 Elements on the Face of a Mailpiece
- 203 Basic Postage Statement, Documentation, and Preparation Standards
- 207 Periodicals
- 210 Priority Mail Express
- 220 Priority Mail
- 230 First-Class Mail
- 240 Standard Mail
- 250 Parcel Select
- 260 Bound Printed Matter
- 270 Media Mail and Library Mail
- 280 First-Class Package Service

GENERAL INFORMATION

500 Additional Mailing Services

- 503 Extra and Additional Services
- 505 Return Services
- 507 Mailer Services
- 508 Recipient Services
- 509 Other Services

600 Basic Standards For All Mailing Services

- 601 Mailability
- 602 Addressing
- 604 Postage Payment Methods and Refunds
- 607 Mailer Compliance and Appeals of Classification Decisions
- 608 Postal Information and Resources
- 609 Filing Indemnity Claims for Loss or Damage

700 Special Standards

- 703 Nonprofit Standard Mail and Other Unique Eligibility
- 705 Advanced Preparation and Special Postage Payment Systems
- 708 Technical Specifications
- 709 Negotiated Service Agreements

Index and Appendices

- Index
- Forms Glossary
- Price List—Notice 123