Index

A
Accepting employee’s responsibility 313.3
Certificate of mailing 313.3
Forwarding ship passenger and crew mail 763.4
Insured mail 323.62
Registered Mail 334.13
Return receipt 344.12
Accountable mail firm book 323.61
Address corrections
   Undeliverable mail, endorsements DMM 507
Addresssee
   Format 122
   Illegible address 133; DMM 507
   Insufficient address 133; 431; DMM 507
Addressing 122
Advance payment required 783
Aerosol containers Publication 52, part 342
Agriculture inspection stations and offices 723
Animals 138.1
   Quarantine inspection 720
APO/FPO military mail DMM 703.2
Availability
   Certificate of mailing 311.2
   Insurance 321.2; 322.2; 323.2
   International Business Reply Service (IBRS) 382.2
   International Priority Airmail (IPA) 292.22
   International reply coupons 381
   International Surface Air Lift (ISAL) 293.22
   Money orders, international postal 371.2
   Registered Mail 332

B
Backstamping mail 764.3
Batteries, lithium 135.6
Blind persons, mail for (see Free Matter for the Blind)
Business reply mail, domestic 132.2
   International (see International Business Reply Service)

C
Canada
   Eggs, mailing 138.32
   Forwarding periodicals publications from 764.121
   Labeling list for IPA & ISAL 292.45; 293.45
   Shortpaid postage 423.21; 732
Card specifications (see also postcards)
   Borders 241.215
   Colors 241.222
   Dimensions 241.221
   Quality 241.223
Catalogs (see M-bags) 260
Categories, International Mail 140
   First-Class Mail International 141.5; 240
   First-Class Package International Service 141.6; 250
   Free Matter for the Blind 270
   General 141.1
   Global Express Guaranteed 141.2; 210
   Postcards 241.22
   Priority Mail Express International 141.3; 220
   Priority Mail International 141.4; 230
Certificate of Mailing 310
   Availability 311.2; 312.2
   Bulk mailings 312
   Description 311.1; 312.1
   Dried whole eggs 553.12
   Fees 311.3; 312.3
   Forms 313
Claims 922
   Indemnity (see Indemnity claims/payments)
Commodities and technical data 530
Complaints (see Inquiries)
Compressed gases 136
Consular and commercial invoices 570
Copyright violations 116, DMM 608
Corrosive materials 136
Customer complaints (see Inquiries)
Customs information (U.S.) 710
   Addressee 713.222; 713.23
   Assessment of duty in foreign countries 713.45
   Audio-visual equipment 713.44
   Collection of fees 712.12
   Customs clearance and delivery fee 712
   Customs examination of mail 711
   Customs shipments in bad order 711.512
   Delivery of dutiable articles 713.2
   Detached customs mail entry 713.54
   Detection and dispatch of dutiable mail 713.1
   Directory of offices 711.62
   Dutiable articles 711; 713
   Duty, payment of 713.4
   Failure to receive customs treatment 711.6
   Fees for deliveries 712
   Forms (see Customs forms)
   Forwarding 713.3; 760
   Marking 711.52
   Notification of delivery 713.212
   Offices 711.62
   Payment of duty 713.4
   Prohibited articles 711.2
   Recording requirements 713.46
   Refund of duty 713.6
   Registered Mail 711.3
   Repacking after customs examination 711.51
   Reporting requirements 713.46
   Return of items 713.43
   Samples for advisory information 711.4
   Sealed mail, examination of 711.3
   U.S. customs offices, directory of 711.62
   Uncollected items 713.5
Customs forms 123
   Audio-visual equipment, return of 713.44
   Dutiable mail Exhibit 123.61
   Detached declaration forms 435
   First-Class Mail International Exhibit 123.61; 242.2
   First-Class Package International Service
      123.61; 252.3
   IPA Exhibit 123.61 Note
   M-bags 123.61; 264.3
   Priority Mail International 123.61; 232.6; 232.62; 232.63
   Reporting of uncollected items 713.52
   Returned items to the U.S. 713.43
Customs treatment
   Clearances 712
   Delivery fees 712
   Foreign customs information 131.34
   Forms (see Customs forms)

D
Damage to mail (see Indemnity claims/payments)
Dangerous goods 135; 136
Dead mail (see also Undeliverable mail) 770
Delivery service
   Banks, parcels addressed through 743
   Domestic origin 762
   Dutiable mail 713.2
   Foreign dispatch notes 744
   Foreign origin 764
   Insured parcels 751.2
   Parcels addressed through banks or other organizations 743
   Registered Mail 752
   Restricted delivery 754
   Ship mail 763
Delivery to addressee only (see Restricted delivery)
Diamonds, rough 134.3; 560
DineroSeguro (see Sure Money)
Direct sacks of printed matter to one addressee (see M-bags)
Directory service 765; DMM 507
Dispatch notes, foreign 744
Dispatch of mail
   Registered Mail 451
   Drawback arrangements 580
   Dutiable articles (see Customs information)
Eggs
Certificate of mailing 553.12; 553.121; 553.2
Charges 552
Dried, export regulations for 550
Marking 553.11
Packing/packaging 138.32
Prohibitions 138.31
Electronic USPS Delivery Confirmation
International 252.2
Additional Standards 252.24
Availability 252.22
Customs Label and Marking 252.23
Description 252.21
Postage Payment Methods 252.25
Price Eligibility 252.26
Endorsing mail (see Marking)
Envelope specifications
Borders 241.215
Colors 241.213; 241.233
Dimensions 241.212; 241.232
Quality 241.214; 241.234
Window envelopes 241.216
Explosive material 136
Export controls 531.1
Export licenses 532
Additional information 532.4
Definition 531.2
General 532.1
Shipper’s export declaration 533.1
USPS processing 533.2
Export regulations
Automated Export System (AES) 520
Certificate of Mailing dried whole eggs 553.12
Commodities and technical data 530
Consular and commercial invoices 570
Diamonds 560
Drawback arrangement 580
Eggs, dried whole 550
Electronic Export Filing 520
General export licenses 532
Individual licenses 541.1
Licenses 532; 541
Munitions 540
Shipper’s export declaration 533.1
Technical data 530; 540

Extra services
Availability ICL; Chapter 3
Certificate of Mailing 310
Fees 311.3; 312.3; 321.3; 322.3; 323.3; 333; 343; 371.3; 382.4; ICL
Insured mail 320
International money orders 371
International reply coupons 381
Registered Mail 330
Restricted delivery 350
Return receipt 340

F
Fatty substances 131.52c
Federal government (see Official mail)
Fees, extra services ICL
Fictitious matter or name 132.1d; DMM 601.8.5
Firearms 137
Firm mailing books for accountable mail 311.1; 311.32; 311.42; 323.61; 334.11
First-Class Mail International 141.5; 240
Customs forms Exhibit 123.61; 242.2
Description 141.3; 241.1
Dimensions 241.212; 241.221; 241.232
Forms, customs 242.2
Mail preparation 244
Marking 244.2
Merchandise 242.2
Packaging 244.4
Postage prices 243; ICL
Priority Mail International
Flat Rate Envelope 232.1
Sealing 244.3; 244.4
Weight limit 241.211; 241.231
First-Class Package International Service 250
Flammable materials 136
Food 138.4
Foreign dispatch notes 744
Foreign Exchange Office List Exhibit 292.45a and Exhibit 293.45a
Foreign mail (see also Official correspondence)
Advance payment 783
IBRS 382.7
Payment required 781
Residency 782.1
Export Controls 531.1

Forms
- Customs (see Customs forms)
- Postage refunds 941.2

Forwarding mail 760
- Backstamping 764.3
- Customs entry forms 764.24
- Directory service 765
- Domestic-origin mail 762
- Dutiable mail 713.3
- Foreign mail 761.1
- Foreign-origin mail 764
- International insured mail 751
- Parcels 764.13
- Registered Mail 752.13
- Ship passenger and crew mail 763.4

Fragile articles 131.52

Free Matter for the Blind 270
- Description 271
- Marking 274.2
- Not sealed against inspection 272.5
- Postage rates 273; ICL
- Preparation requirements 274
- Weight limit 271.2

G
- Gases, compressed 136
- General information 110
- Global Direct Entry 620
- Global Express Guaranteed 210
- Gold, mailing 134.2
- Graphic matter 132
- Guns 137; Publication 52, part 632

H
- Honeybees, mailing 138.1

I
- IBRS (see International Business Reply Service)
- Immoral or obscene articles 132.1
- Improperly addressed mail 133
- Improperly prepared mail 430
- Inbound mail
  - Domestic origin 762

Foreign origin 764

Forwarding (see Forwarding mail)
- Insured parcels 751
- Items mailed abroad by or on behalf of senders in the U.S. 780
- Paquebot 763
- Registered Mail 752
- Restricted delivery 754
- Return receipt 753
- Undeliverable mail 770

Indemnity claims/payments Chapter 9
- Exceptions to payments 932; 933.12; 933.14; 934.13
- Filing claims 922.2
- Inquiry 921
- Insured parcels 933
- International claims 922.2
- Payments, exceptions to 932; 933.12; 933.14; 934.13
- Priority Mail Express International 222.6; 921; 935; 942
- Priority Mail International 933
- Registered Mail 335; 934

Individual export licenses 541.1
- Exemptions 541.12
- Government shipments 541.3
- Marking 542.1
- Processing 542.2

Infectious and noninfectious substances 135

Inquiries 921
- Damaged mail 921.53; 922.4
- Foreign mail 921.542
- Global Express Guaranteed 212.43
- Insured and ordinary parcels Exhibit 921.2
- Missing contents 921.53
- Nondelivery for 921.51
- Priority Mail Express International 920; 935; 942
- Processing 921.42
  - Insured and ordinary parcels Exhibit 921.2
  - Priority Mail Express International Exhibit 921.2
- Registered Mail Exhibit 921.2
- Registered Mail 921.3
- Return receipt 921.52
- Wrapper found without contents 921.54
Insufficient address 431; DMM 507
Insured mail 320
Availability 321.2, 322.2, 323.2; 751; ICL
Claims 922
Description 321.1, 322.1, 323.1
Fees 321.3, 322.3, 323.3; ICL
Global Express Guaranteed 212.45, 212.46
Indemnity claims and payments 920; 930
Limits of insurance 321.3, 322.3, 323.3; ICL
Mailing receipts 323.71
Marking 323.72
Parcels 751
Priority Mail Express International 222.6
Priority Mail International 232.8
Processing requests 323.6
Return receipts 322.4, 323.4; 340
International Business Reply Service (IBRS) Note:
Availability 382.2
Description 382.1
Distribution 382.3
Fees 382.4
Foreign service 382.7
Format requirements 382.6, 382.7
IBRS distributors 382.3
Size and weight requirements 382.5
International claims and inquiries 920; 930
International customized mail 297
International mail
Air service 140
Cards (see postcards)
Categories 140
Definition 141
First-Class Mail International 141.5; 240
First-Class Package International Service 141.6; 250
Global Express Guaranteed 141.2; 210
Indemnity claims 920; 930
Postcards 241.22
Priority Mail Express International 141.3; 220
Priority Mail International 141.4; 230
Reply cards and envelopes 132.2
Size limits 211.22; 221.42; 231.22; 241.212; 241.221; 241.232; 251.22; 251.23; 292.21; 293.21
International Money Transfer services 370
International postal money orders
(see Money orders, international postal)
International Priority Airmail (IPA) Service 292
International reply coupons 381
Description 381.1
Processing requests 381.3
International Surface Air Lift (ISAL) Service 293
IPA (International Priority Airmail) 292
Irregular mail 740
ISAL (International Surface Air Lift) 293
Items mailed aboard ships (Paquebot) 763
J
Jewelry, mailing 134.2
K
Knives 137; Publication 52, part 633
L
Labeling
Exempt human and animal specimens 135.33
Infectious substances 135.31
M-bags 264.2
Noninfectious substances 135.32
Liquids DMM 601
Alcoholic Publication 52, part 422
Combustible 136
Lithium batteries 135.6
Live organisms (see Animals)
Losses of mail (see Indemnity claims/payments)
Lottery matter DMM 601
M
M-bags 260
General 261.1
IPA 262.2; 292.13
ISAL 262.3; 293.13
Marking 264.1
Payment methods 262.5
Postage prices ICL; Notice 123
Preparation for mailing 264
Size limits 263.2
Weight limits 263.1

June 20, 2021
Magnetized materials 136
Mail preparation 120
  Certificate of Mailing 311.4; 312.4
  First-Class Mail International 244
  First-Class Package International Service 254
Free Matter for the Blind 274
Global Express Guaranteed 214
IPA 292.4
M-bags 264
Priority Mail Express International 224
Priority Mail International 234
Mailability 130
  Animals 138.1
  Batteries, lithium 135.6
  Dangerous goods 135; 136
  Diamonds, rough 134.3; 560
Graphic matter 132
Improperly addressed mail 133
Infectious substances 135
International 131.2
Limits 131.1; 131.2
Lithium batteries 135.6
Mailer responsibility 131.4
Perishable matter 138
Plants 138.2
Preparation requirements 131.5
Printed matter 260
Prohibited and restricted articles 131.32
Radioactive materials 135.5
Return of mail 131.33
Seizure of mail 131.33
Special requirements 131.52; 135
Valuables 134
Written matter 132
Mailer responsibility
  International mail 112
  Mailability 131.4
Mailing receipts (see Insured mail, Registered Mail service, and Certificate of Mailing)
Marking
  Animals 722.12
  Customs declaration 323.72; 711.52
  Dried whole eggs 553.11
  First-Class Mail International 244.2
  Free Matter for the Blind 274.2
  Individual licenses 542.1
Infectious and noninfectious substances 135.3
Insured mail 323.72
IPA 292.4
Licenses 532.1; 542.1
M-bags 264.1
Plants 722.12
Postcards 244.2
Priority Mail International 234.2
Quarantine 722.12
Registered Mail 334.2
Restricted delivery 350
Return receipt 344.2
Undeliverable mail 770; DMM 507
Matches 136
Meter stamps 152.4
Military mail, APO/FPO DMM 703.2
Missing contents (see Indemnity claims/payments)
Money, mailing 134.2
Money orders, international postal 371
  Authorization form 371.41
  Availability 371.2
  Description 371.1
  Fees 371.3; ICL
  Form, authorization 371.41
  Inquiries 371.7
  Refunds 371.72
Munitions 540
N
Nonpostage stamps, placement of 153
Nonmachinable surcharge 241.217
O
OAS (Organization of American States) 142.4
Official correspondence 115
  Distribution, transportation and 115.13
  Foreign individuals 115.3
  Foreign postal authorities 115.2
  International money orders 115.15
  Investigations 115.14
  Operations 115.11
  Permitted correspondence 115.21
  Policy and representation 115.12
  Prohibited correspondence 115.22
  Transportation and distribution 115.13
Official mail 142
   Federal government 142.1
   Former presidents and surviving spouses 142.3
   OAS General Secretariat 142.4
   Pan American Sanitary Bureau mail 142.5
   Postal Service 142.2
Open-panel envelopes 241.216f
Organization of American States (OAS) 142.4
Outbound mail
   Extra services mail 450
   Forwarding (see Forwarding mail)
   Improperly prepared mail 430
   Postmarking 410
   Shortpaid mail 420
   Unpaid mail 420
Oversized items 432; 433
Oxidizing agents 136

P

Packing/packaging mail 121.1; DMM 601
   Eggs 138.32
   Fatty substances 131.52c
   Fragile articles 131.52a
   Infectious and noninfectious substances 135.31
   Liquids and oils DMM 601
   Perishables 138.32
   Powders 131.52d
   Priority Mail International 234.5
Pan American Sanitary Bureau mail 142.5
Paquebot 763
Perishables 138.32
Permit imprints 152.64; 223.22; 233.22; 243.3; 253.22; 292.334; 293.334; DMM 604
Pickup On Demand Service
   First-Class Package International Service 255.3
   Global Express Guaranteed 215.3
   Priority Mail Express International 225.2
   Priority Mail International 235.2
Plants
   Inspection station and offices 723
   Quarantine inspection 720
   Restrictions 138.2
   Platinum, mailing 134.2

Poisons 136
Postage 150
   Articles mailed aboard ships (Paquebot) 763
   Eggs, dried whole 553.21
   First-Class Mail International 243
   First-Class Package International Service 250
   Foreign markings 742.1
   Free Matter for the Blind 273
   Global Express Guaranteed 213
   International reply coupons 381
   IPA 292.3
   ISAL 293.3
   M-bags 262
   OAS, General Secretariat 142.4
   Payment methods 152
   Permit imprint ; 223.22; 233.22; 243.3; 292.334; 293.334; DMM 604
   Placement of postage 153
   Postcards ICL
   Precanceled stamps 152.33
   Prepayment 152.1
   Prices ICL
   Priority Mail Express International prices 223; ICL
   Priority Mail International 233; ICL
   Refunds 940
   Remailed items 154
   Shortpaid mail 730
   Stamps 152.3
Postal Qualified Wholesaler Program 610
Postcards 241.22
   Additional Standards 241.224
   Attachments 241.227
   Dimensions 241.221
   Folded cards 241.229
   Marking 244.2
   Nonpermitted attachments 241.228
   Permitted attachments 241.227
   Postage ICL
   Privately manufactured 241.224
   Quality 241.223
   Reply-paid cards 434
Postmarking
   Articles mailed aboard ships (Paquebot) 763
   Certificate of Mailing 311.1; 311.22; 311.41; 311.42; 312.1; 312.22; 312.4; 313.3b
Insured mail 323.63
International reply coupons 381.3
Outbound mail 410; POM 443.3
Registered Mail 334.3
Return receipt 753.1

Powders 131.52d
Precanceled postage stamps 152.33
Precious stones or items, mailing 134.2
Prepayment of postage 152.1
Priority Airmail Service, International (see International Priority Airmail (IPA) Service)
Priority Mail Express International 220
Claims 922
Customs forms Exhibit 123.61; 222.4
Description 221.1
Dimensions 221.42
Indemnity claims 935
Inquiries 920
Insurance 222.7
Loss of mail 921.51
Mail preparation 224
Payments 935; 942
Postage 223; ICL
Refunds 942
Shortpaid mail 423.23
Weight 221.41
Priority Mail Global Guaranteed (see Global Express Guaranteed)
Priority Mail International 230
Addressing 122
Charges for return 771.6
Customs declaration Exhibit 123.61; 232.6
Definition 141.4
Foreign customs information 123.61; 232.6
Forms required 123.61; 232.6; ICL
Forwarding 760; 764.13
General 231.1
Insured mail 751; 933
Marking 234.2
Mailing locations 235.1
Official mail 142
Postage 233.14; 233.15; 233.16; ICL
Postmarking 410
Preparation requirements 234
Return charges 771.6
Sealing 234.4

Shortpaid 423
Size limits 231.22
Stamps, placement of 153
Undeliverable mail 770
Weight limits 231.21; ICL

Pyrophoric liquids, prohibited 136

Q
Quarantined plants (see Plants)

R
Radioactive materials 135.5
Refunds
Applications 941.2
Customs duty 713.6
Delivery fee 712.4
International reply coupons 381
Postage 940
Refused by sender 771.71
Dutiable mail 772.2
Registered Mail service 330
Availability 332
Claims 335; 922
Customs 711.3
Declaration of value 334.12
Description 331
Dispatch 451
Fees 333; ICL
Free Matter for the Blind 334.42
Inbound mail 752
Indemnity claims and payments 920; 930; 940
Inquiries from customers 920
Limits 333
Mailing receipt 334.1
Marking 334.2
Outbound mail 450
Postmarking 334.3
Processing requests 334
Registration number 334.1
Restricted delivery 334.5; 350
Return receipt 334.5; 340
Sealing 334.4
Treatment of mail 450; 752.13
Remailed articles, postage for 154; 771.4
Reply cards (see also International Business Reply Service) Note:
Reply coupons
   International (see International reply coupons)
Report of mailings 785
Reporting mail loss 910
Responsibility of mailer 112
   Certificate of mailing 311.4; 312.4
   Insured mail 323.7
   Packaging 121.1
   Registered Mail 334.12
   Return receipt 344.11
Restricted delivery 350; 754
Restricted materials 131.3
Return address 122.2
Return charges
   First-Class Mail International 771.5
   Priority Mail International 771.6
Return receipt 340
   Availability 342
   Description 341
   Fees 343; ICL
   First-Class Mail International 242.43
   First-Class Package International Service 252.53
Foreign, missing 753.2
Imperfectly completed or not received 344.3; 921.52
Inbound mail 753
Insured parcels 323.7
Marking 344.2
Missing, foreign 344.3; 753.2
Priority Mail International 232.92
Processing requests 344
Registered Mail 334.5

S
Sacking requirements
   IPA 292.4
   ISAL 293.4
   M-bags 264.2
Sealing
   First-Class Mail International 244.3
   First-Class Package International Service 254.3
   Free Matter for the Blind 272.5
Insured parcels 323.73
   IPA 292.43
   ISAL 293.43
   Priority Mail International 234.4
   Registered Mail 334.4
SED (see Shipper’s Export Declaration)
Sender’s responsibility (see Responsibility of mailer)
Shipper’s Export Declaration (SED) 533.1
Shortpaid and unpaid mail 420
   Canada 732
   Credit 423.3
   First-Class Mail International 423.21
   Inbound 730
   Outbound 420
   Parcels 423.22
   Priority Mail Express International 423.23
   Return address 422.1; 422.2
Silver, mailing 134.2
Size limits
   First-Class Mail International 241.212; 241.221; 241.232
   First-Class Package International Service 251.22; 251.23
   Global Express Guaranteed 211.22
   IBRS 382.5
   ISAL 263.1; 293.21
   M-bags 263.2
   Postcards 241.221
   Priority Mail Express International 221.42
   Priority Mail International 231.22
Stamps 152.3
   Items mailed aboard ships (Paquebot) 763
   Meter stamps 152.4
   Placement of 153
Subscription availability information 114
Supplemental services 380
Sure Money (DineroSeguro) 372

T
Trademarks, USPS 116
Travelers checks, mailing 134.2
U
Undeliverable mail 770
  Domestic-origin, outbound 771
  Endorsements 772.1; DMM 507
  First-Class Mail International 771.5
  Foreign-origin mail, inbound 772
  Priority Mail International 771.6
Undersized items 432
Unpaid Mail (see Shortpaid and unpaid mail)

V
Valuable articles 134
Violence, matter inciting to 132.1; DMM 601

W X Y Z
Water-reactive substances 136
Weapons 137
Weight limits (see ICL)
  First-Class Mail International 241.211; 241.231
  First-Class Package International Service 251.21
  Free Matter for the Blind 271.2
  Global Express Guaranteed 211.21
  IBRS 382.5
  ISAL 263.1; 293.21
  M-bags 263.1
  Priority Mail Express International 221.41
  Priority Mail International 231.21
Window envelopes 241.216
Written matter 132