Index

A
Accepting employee’s responsibility 313.3
Forwarding ship passenger and crew mail 763.4
Insured mail 323.62
Registered Mail 334.13
Return receipt 344.12
Accountable mail firm book 323.61
Address corrections
Undeliverable mail, endorsements DMM 507
Addresssee
Format 122
Illegible address 133; DMM 507
Insufficient address 133; 431; DMM 507
Addressing 122
Advance payment required 783
Aerosol containers Publication 52, part 342
Agriculture inspection stations and offices 723
Animals 138.1
Quarantine inspection 720
APO/FPO military mail DMM 703.2
Availability
Certificate of mailing 311.2
Insurance 321.2; 322.2; 323.2
International Business Reply Service (IBRS) 382.2
International Priority Airmail (IPA) 292.22
International reply coupons 381
International Surface Air Lift (ISAL) 293.22
Money orders, international postal 371.2
Registered Mail 332

B
Backstamping mail 764.3
Batteries, lithium 135.6
Blind persons, mail for (see Free Matter for the Blind)
Business reply mail, domestic 132.2
International (see International Business Reply Service)

C
Canada
Eggs, mailing 138.32
Forwarding periodicals publications from 764.121
Labeling list for IPA & ISAL 292.45; 293.45
Shortpaid postage 423.21; 732
Card specifications (see also postcards)
Borders 241.215
Colors 241.222
Dimensions 241.221
Quality 241.223
Catalogs (see M-bags) 260
Categories, International Mail 140
First-Class Mail International 141.5; 240
First-Class Package International Service 141.6; 250
Free Matter for the Blind 270
General 141.1
Global Express Guaranteed 141.2; 210
Postcards 241.22
Priority Mail Express International 141.3; 220
Priority Mail International 141.4; 230
Certificate of Mailing 310
Availability 311.2; 312.2
Bulk mailings 312
Description 311.1; 312.1
Dried whole eggs 553.12
Fees 311.3; 312.3
Forms 313
Claims 922
Indemnity (see Indemnity claims/payments)
Commodities and technical data 530
Complaints (see Inquiries)
Consular and commercial invoices 570
Copyright violations 116, DMM 608
Corrosive materials 136
Customer complaints (see Inquiries)
Customs information (U.S.) 710
  Addressee 713.222; 713.23
  Assessment of duty in foreign countries 713.45
  Audio-visual equipment 713.44
  Collection of fees 712.12
  Customs clearance and delivery fee 712
  Customs examination of mail 711
  Customs shipments in bad order 711.512
  Delivery of dutiable articles 713.2
  Detached customs mail entry 713.54
  Detection and dispatch of dutiable mail 713.1
  Directory of offices 711.62
  Dutiable articles 711; 713
  Duty, payment of 713.4
  Failure to receive customs treatment 711.6
  Fees for deliveries 712
  Forms (see Customs forms)
  Forwarding 713.3; 760
  Marking 711.52
  Notification of delivery 713.212
  Offices 711.62
  Payment of duty 713.4
  Prohibited articles 711.2
  Recording requirements 713.46
  Refund of duty 713.6
  Registered Mail 711.3
  Repacking after customs examination 711.51
  Reporting requirements 713.46
  Return of items 713.43
  Samples for advisory information 711.4
  Sealed mail, examination of 711.3
  U.S. customs offices, directory of 711.62
  Uncollected items 713.5

Customs forms 123
  Audio-visual equipment, return of 713.44
  Dutiable mail Exhibit 123.61
  Detached declaration forms 435
  First-Class Mail International Exhibit 123.61; 242.2
  First-Class Package International Service 123.61; 252.3
  IPA Exhibit 123.61 Note
  M-bags 123.61; 264.3
  Priority Mail International 123.61; 232.6; 232.62; 232.63
  Reporting of uncollected items 713.52
  Returned items to the U.S. 713.43

Customs treatment
  Clearances 712
  Delivery fees 712
  Foreign customs information 131.34
  Forms (see Customs forms)

D
  Damage to mail (see Indemnity claims/payments)
  Dangerous goods 135; 136
  Dead mail (see also Undeliverable mail) 770
  Delivery service
    Banks, parcels addressed through 743
    Domestic origin 762
    Dutiable mail 713.2
    Foreign dispatch notes 744
    Foreign origin 764
    Insured parcels 751.2
    Parcels addressed through banks or other organizations 743
    Registered Mail 752
    Restricted delivery 754
    Ship mail 763
  Delivery to addressee only (see Restricted delivery)
  Diamonds, rough 134.3; 560
  DineroSeguro (see Sure Money)
  Direct sacks of printed matter to one addressee (see M-bags)
  Directory service 765; DMM 507
  Dispatch notes, foreign 744
  Dispatch of mail
    Registered Mail 451
  Drawback arrangements 580
  Dutiable articles (see Customs information)
Eggs  
Certificate of mailing 553.12; 553.121; 553.2  
Charges 552  
Dried, export regulations for 550  
Marking 553.11  
Packing/packaging 138.32  
Prohibitions 138.31  
Electronic USPS Delivery Confirmation International 252.2  
Additional Standards 252.24  
Availability 252.22  
Customs Label and Marking 252.23  
Description 252.21  
Postage Payment Methods 252.25  
Price Eligibility 252.26  
Endorsing mail (see Marking)  
Envelope specifications  
Borders 241.215  
Colors 241.213; 241.233  
Dimensions 241.212; 241.232  
Quality 241.214; 241.234  
Window envelopes 241.216  
Explosive material 136  
Export controls 531.1  
Export licenses 532  
Additional information 532.4  
Definition 531.2  
General 532.1  
Shipper’s export declaration 533.1  
USPS processing 533.2  
Export regulations  
Automated Export System (AES) 520  
Certificate of Mailing dried whole eggs 553.12  
Commodities and technical data 530  
Consular and commercial invoices 570  
Diamonds 560  
Drawback arrangement 580  
Eggs, dried whole 550  
Electronic Export Filing 520  
General export licenses 532  
Individual licenses 541.1  
Licenses 532; 541  
Munitions 540  
Shipper’s export declaration 533.1  
Technical data 530; 540  
Extra services  
Availability ICL; Chapter 3  
Certificate of Mailing 310  
Charges 311.3; 312.3; 321.3; 322.3; 323.3; 333; 343; 371.3; 382.4; ICL  
Insured mail 320  
International money orders 371  
International reply coupons 381  
Registered Mail 330  
Restricted delivery 350  
Return receipt 340  
F  
Fatty substances 131.52c  
Federal government (see Official mail)  
Fees, extra services ICL  
Fictitious matter or name 132.1d; DMM 601.8.5  
Firearms 137  
Firm mailing books for accountable mail 311.1; 311.32; 311.42; 323.61; 334.11  
First-Class Mail International 141.5; 240  
Customs forms Exhibit 123.61; 242.2  
Description 141.3; 241.1  
Dimensions 241.212; 241.221; 241.232  
Forms, customs 242.2  
Mail preparation 244  
Marking 244.2  
Merchandise 242.2  
Packaging 244.4  
Postage prices 243; ICL  
Priority Mail International  
Flat Rate Envelope 232.1  
Sealing 244.3; 244.4  
Weight limit 241.211; 241.231  
First-Class Package International Service 250  
Flammable materials 136  
Food 138.4  
Foreign dispatch notes 744  
Foreign Exchange Office List Exhibit 292.45a and Exhibit 293.45a  
Foreign mail (see also Official correspondence)  
Advance payment 783  
IBRS 382.7  
Payment required 781  
Residency 782.1
Export Controls 531.1
Forms
  Customs (see Customs forms)  941.2
  Postage refunds
Forwarding mail 760
  Backstamping 764.3
  Customs entry forms 764.24
  Directory service 765
  Domestic-origin mail 762
  Dutiable mail 713.3
  Foreign mail 761.1
  Foreign-origin mail 764
  International insured mail 751
  Parcels 764.13
  Registered Mail 752.13
  Ship passenger and crew mail 763.4
Fragile articles 131.52
Free Matter for the Blind 270
  Description 271
  Marking 274.2
  Not sealed against inspection 272.5
  Postage rates 273; ICL
  Preparation requirements 274
  Weight limit 271.2

G
  Gases, compressed 136
  General information 110
  Global Direct Entry 620
  Global Express Guaranteed 210
  Gold, mailing 134.2
  Graphic matter 132
  Guns 137; Publication 52, part 632

H
  Honeybees, mailing 138.1

I
  IBRS (see International Business Reply Service)
  Immoral or obscene articles 132.1
  Improperly addressed mail 133
  Improperly prepared mail 430
  Inbound mail
    Domestic origin 762
  Foreign origin 764
  Forwarding (see Forwarding mail)
  Insured parcels 751
  Items mailed abroad by or on behalf of senders in the U.S. 780
  Paquebot 763
  Registered Mail 752
  Restricted delivery 754
  Return receipt 753
  Undeliverable mail 770
Indemnity claims/payments Chapter 9
  Exceptions to payments 932; 933.12; 933.14; 934.13
  Filing claims 922.2
  Inquiry 921
  Insured parcels 933
  International claims 922.2
  Payments, exceptions to 932; 933.12; 933.14; 934.13
  Priority Mail Express International 222.6; 921; 935; 942
  Priority Mail International 933
  Registered Mail 335; 934
  Individual export licenses 541.1
    Exemptions 541.12
    Government shipments 541.3
    Marking 542.1
    Processing 542.2
  Infectious and noninfectious substances 135
Inquiries 921
  Damaged mail 921.53; 922.4
  Foreign mail 921.542
  Global Express Guaranteed 212.43
  Insured and ordinary parcels Exhibit 921.2
  Missing contents 921.53
  Nondelivery for 921.51
  Priority Mail Express International 920; 935; 942
  Processing 921.42
    Insured and ordinary parcels Exhibit 921.2
    Priority Mail Express International Exhibit 921.2
    Registered Mail Exhibit 921.2
  Registered Mail 921.3
  Return receipt 921.52
  Wrapper found without contents 921.54
Insufficient address 431; DMM 507
Insured mail 320
   Availability 321.2, 322.2, 323.2; 751; ICL
   Claims 922
   Description 321.1, 322.1, 323.1
   Fees 321.3, 322.3, 323.3; ICL
   Global Express Guaranteed 212.45; 212.46; 212.47; 212.5
   Indemnity claims and payments 920; 930
   Limits of insurance 321.3, 322.3, 323.3; ICL
   Mailing receipts 323.71
Marking
   Parcels 751
   Priority Mail Express International 222.6
   Priority Mail International 232.8
   Processing requests 323.6
   Return receipts 322.4, 323.4; 340
International Business Reply Service (IBRS) Note:
   Availability 382.2
   Description 382.1
   Distribution 382.3
   Fees 382.4
   Foreign service 382.7
   Format requirements 382.6; 382.7
   IBRS distributors 382.3
   Size and weight requirements 382.5
International claims and inquiries 920; 930
International customized mail 297
International mail
   Air service 140
   Cards (see postcards)
   Categories 140
   Definition 141
   First-Class Mail International 141.5; 240
   First-Class Package International Service 141.6; 250
   Global Express Guaranteed 141.2; 210
   Indemnity claims 920; 930
   Postcards 241.22
   Priority Mail Express International 141.3; 220
   Priority Mail International 141.4; 230
   Reply cards and envelopes 132.2
   Size limits 211.22; 221.42; 231.22; 241.212; 241.221; 241.232; 251.22; 251.23; 292.21; 293.21
International Money Transfer services 370
International postal money orders
   (see Money orders, international postal)
International Priority Airmail (IPA) Service 292
International reply coupons 381
   Description 381.1
   Processing requests 381.3
International Surface Air Lift (ISAL) Service 293
IPA (International Priority Airmail) 292
Irregular mail 740
ISAL (International Surface Air Lift) 293
Items mailed aboard ships (Paquebot) 763
J
   Jewelry, mailing 134.2
K
   Knives 137; Publication 52, part 633
L
   Labeling
      Exempt human and animal specimens 135.33
      Infectious substances 135.31
      M-bags 264.2
      Noninfectious substances 135.32
   Liquids DMM 601
      Alcoholic Publication 52, part 422
      Combustible 136
   Lithium batteries 135.6
   Live organisms (see Animals)
   Losses of mail (see Indemnity claims/payments)
   Lottery matter DMM 601
M
   M-bags 260
      General 261.1
      IPA 262.2; 292.13
      ISAL 262.3; 293.13
      Marking 264.1
      Payment methods 262.5
      Postage prices ICL; Notice 123
      Preparation for mailing 264
      Size limits 263.2
      Weight limits 263.1
Magnetized materials 136
Mail preparation 120
  Certificate of Mailing 311.4; 312.4
  First-Class Mail International 244
  First-Class Package International Service 254
Free Matter for the Blind 274
Global Express Guaranteed 214
IPA 292.4
M-bags 264
Priority Mail Express International 224
Priority Mail International 234
Mailability 130
  Animals 138.1
  Batteries, lithium 135.6
  Dangerous goods 135; 136
  Diamonds, rough 134.3; 560
  Graphic matter 132
  Improperly addressed mail 133
  Infectious substances 135
  International 131.2
  Limits 131.1; 131.2
  Lithium batteries 135.6
  Mailer responsibility 131.4
  Perishable matter 138
  Plants 138.2
Preparation requirements 131.5
Printed matter 260
Prohibited and restricted articles 131.32
Radioactive materials 135.5
Return of mail 131.33
Seizure of mail 131.33
Special requirements 131.52; 135
Valuables 134
Written matter 132
Mailer responsibility
  International mail 112
  Mailability 131.4
Mailing receipts (see Insured mail, Registered Mail service, and Certificate of Mailing)
Marking
  Animals 722.12
  Customs declaration; 711.52
  Dried whole eggs 553.11
  First-Class Mail International 244.2
  Free Matter for the Blind 274.2
  Individual licenses 542.1
Infectious and noninfectious substances 135.3
Insured mail
  IPA 292.42
  Licenses 532.1; 542.1
  M-bags 264.1
  Plants 722.12
  Postcards 244.2
Priority Mail International 234.2
Quarantine 722.12
Registered Mail 334.2
Restricted delivery 350
Return receipt 344.2
Undeliverable mail 770; DMM 507
Matches 136
Meter stamps 152.4
Military mail, APO/FPO DMM 703.2
Missing contents (see Indemnity claims/payments)
Money, mailing 134.2
Money orders, international postal 371
  Authorization form 371.41
  Availability 371.2
  Description 371.1
  Fees 371.3; ICL
  Form, authorization 371.41
  Inquiries 371.7
  Refunds 371.72
Munitions 540

N
Nonpostage stamps, placement of 153
Nonmachinable surcharge 241.217

O
OAS (Organization of American States) 142.4
Official correspondence 115
  Distribution, transportation and 115.13
Foreign individuals 115.3
Foreign postal authorities 115.2
International money orders 115.15
Investigations 115.14
Operations 115.11
Permitted correspondence 115.21
Policy and representation 115.12
Prohibited correspondence 115.22
Transportation and distribution 115.13
Official mail 142
  Federal government 142.1
  Former presidents and surviving spouses 142.3
  OAS General Secretariat 142.4
  Pan American Sanitary Bureau mail 142.5
  Postal Service 142.2
Open-panel envelopes 241.216f
Organization of American States (OAS) 142.4
Outbound mail
  Extra services mail 450
  Forwarding (see Forwarding mail)
  Improperly prepared mail 430
  Postmarking 410
  Shortpaid mail 420
  Unpaid mail 420
Oversized items 432; 433
Oxidizing agents 136

P
Packing/packaging mail 121.1; DMM 601
  Eggs 138.32
  Fatty substances 131.52c
  Fragile articles 131.52a
  Infectious and noninfectious substances 135.31
  Liquids and oils DMM 601
  Perishables 138.32
  Powders 131.52d
  Priority Mail International 234.5
Pan American Sanitary Bureau mail 142.5
Paquebot 763
Perishables 138.32
Permit imprints 152.64; 223.22; 233.22; 243.3; 253.22; 292.334; 293.334; DMM 604
Pickup On Demand Service
  First-Class Package International Service 255.3
  Global Express Guaranteed 215.3
  Priority Mail Express International 225.2
  Priority Mail International 235.2
Plants
  Inspection station and offices 723
  Quarantine inspection 720
  Restrictions 138.2
  Platinum, mailing 134.2

Poisons 136
Postage 150
  Articles mailed aboard ships (Paquebot) 763
  Eggs, dried whole 553.21
  First-Class Mail International 243
  First-Class Package International Service 250
  Foreign markings 742.1
  Free Matter for the Blind 273
  Global Express Guaranteed 213
  International reply coupons 381
  IPA 292.3
  ISAL 293.3
  M-bags 262
  OAS, General Secretariat 142.4
  Payment methods 152
  Permit imprint ; 223.22; 233.22; 243.3; 292.334; 293.334; DMM 604
  Placement of postage 153
  Postcards ICL
  Precanceled stamps 152.33
  Prepayment 152.1
  Prices ICL
  Priority Mail Express International prices 223; ICL
  Priority Mail International 233; ICL
  Refunds 940
  Remailed items 154
  Shortpaid mail 730
  Stamps 152.3
Postal Qualified Wholesaler Program 610
Postcards 241.22
  Additional Standards 241.224
  Attachments 241.227
  Dimensions 241.221
  Folded cards 241.229
  Marking 244.2
  Nonpermitted attachments 241.228
  Permitted attachments 241.227
  Postage ICL
  Privately manufactured 241.224
  Quality 241.223
  Reply-paid cards 434
Postmarking
  Articles mailed aboard ships (Paquebot) 763
  Certificate of Mailing 311.1; 311.22; 311.41; 311.42; 312.1; 312.22; 312.4; 313.3b
Insured mail 323.63
International reply coupons 381.3
Outbound mail 410; POM 443.3
Registered Mail 334.3
Return receipt 753.1

Powders 131.52d
Precanceled postage stamps 152.33
Precious stones or items, mailing 134.2
Prepayment of postage 152.1
Priority Airmail Service, International (see International Priority Airmail (IPA) Service)
Priority Mail Express International 220
Claims 922
Customs forms Exhibit 123.61; 222.4
Description 221.1
Dimensions 221.42
Indemnity claims 935
Inquiries 920
Insurance 222.7
Loss of mail 921.51
Mail preparation 224
Payments 935; 942
Postage 223; ICL
Refunds 942
Shortpaid mail 423.23
Weight 221.41

Priority Mail Global Guaranteed (see Global Express Guaranteed)
Priority Mail International 230
Addressing 122
Charges for return 771.6
Customs declaration Exhibit 123.61; 232.6
Definition 141.4
Foreign customs information 123.61; 232.6
Forms required 123.61; 232.6; ICL
Forwarding 760; 764.13
General 231.1
Insured mail 751; 933
Marking 234.2
Mailing locations 235.1
Official mail 142
Postage 233.14; 233.15; 233.16; ICL
Postmarking 410
Preparation requirements 234
Return charges 771.6
Sealing 234.4

Shortpaid 423
Size limits 231.22
Stamps, placement of 153
Undeliverable mail 770
Weight limits 231.21; ICL
Pyrophoric liquids, prohibited 136

Q
Quarantined plants (see Plants)

R
Radioactive materials 135.5
Refunds
Applications 941.2
Customs duty 713.6
Delivery fee 712.4
International reply coupons 381
Postage 940
Refused by sender 771.71
Dutiable mail 772.2
Registered Mail service 330
Availability 332
Claims 335; 922
Customs 711.3
Declaration of value 334.12
Description 331
Dispatch 451
Fees 333; ICL
Free Matter for the Blind 334.42
Inbound mail 752
Indemnity claims and payments 920; 930; 940
Inquiries from customers 920
Limits 333
Mailing receipt 334.1
Marking 334.2
Outbound mail 450
Postmarking 334.3
Processing requests 334
Registration number 334.1
Restricted delivery 334.5; 350
Return receipt 334.5; 340
Sealing 334.4
Treatment of mail 450; 752.13
Retailed articles, postage for 154; 771.4
Reply cards (see also International Business Reply Service) Note:
Reply coupons
  International (see International reply coupons)
Report of mailings 785
Reporting mail loss 910
Responsibility of mailer 112
  Certificate of mailing 311.4; 312.4
  Insured mail 323.7
Packaging 121.1
Registered Mail 334.12
Return receipt 344.11
Restricted delivery 350; 754
Restricted materials 131.3
Return address 122.2
Return charges
  First-Class Mail International 771.5
  Priority Mail International 771.6
Return receipt 340
  Availability 342
  Description 341
  Fees 343; ICL
First-Class Mail International 242.43
First-Class Package International Service 252.53
Foreign, missing 753.2
Improperly completed or not received 344.3; 921.52
Inbound mail 753
Insured parcels 323.7
Marking 344.2
Missing, foreign 344.3; 753.2
Priority Mail International 232.92
Processing requests 344
Registered Mail 334.5

S
Sacking requirements
  IPA 292.4
  ISAL 293.4
  M-bags 264.2
Sealing
  First-Class Mail International 244.3
  First-Class Package International Service 254.3
  Free Matter for the Blind 272.5
Insured parcels 323.73
  IPA 292.43
  ISAL 293.43
  Priority Mail International 234.4
Registered Mail 334.4
SED (see Shipper’s Export Declaration)
Sender’s responsibility (see Responsibility of mailer)
Shipper’s Export Declaration (SED) 533.1
Shortpaid and unpaid mail 420
  Canada 732
  Credit 423.3
  First-Class Mail International 423.21
  Inbound 730
  Outbound 420
  Parcels 423.22
  Priority Mail Express International 423.23
  Return address 422.1; 422.2
Silver, mailing 134.2
Size limits
  First-Class Mail International 241.212;
  241.221; 241.232
  First-Class Package International Service 251.22;
  251.23
  Global Express Guaranteed 211.22
IBRS 382.5
ISAL 263.1; 293.21
M-bags 263.2
Postcards 241.221
Priority Mail Express International 221.42
Priority Mail International 231.22
Stamps 152.3
  Items mailed aboard ships (Paquebot) 763
  Meter stamps 152.4
  Placement of 153
Subscription availability information 114
Supplemental services 380
Sure Money (DineroSeguro) 372

T
Trademarks, USPS 116
Travelers checks, mailing 134.2
Undeliverable mail 770
  Domestic-origin, outbound 771
  Endorsements 772.1; DMM 507
  First-Class Mail International 771.5
  Foreign-origin mail, inbound 772
  Priority Mail International 771.6
Undersized items 432
Unpaid Mail (see Shortpaid and unpaid mail)

Valuable articles 134
Violence, matter inciting to 132.1; DMM 601

Water-reactive substances 136
Weapons 137
Weight limits (see ICL)
  First-Class Mail International 241.211; 241.231
  First-Class Package International Service 251.21
  Free Matter for the Blind 271.2
  Global Express Guaranteed 211.21
  IBRS 382.5
  ISAL 263.1; 293.21
  M-bags 263.1
  Priority Mail Express International 221.41
  Priority Mail International 231.21
Window envelopes 241.216
Written matter 132