1 International Mail Services

110 General Information

111 Scope
This manual sets forth the conditions and procedures for the preparation and treatment of mail sent from the United States to other countries and the treatment of mail received from other countries. Its counterpart in the domestic mail service is the *Mailing Standards of the United States Postal Service*, Domestic Mail Manual (DMM). Cross-references to the DMM are provided wherever domestic conditions and procedures apply to the preparation or treatment of international mail.

112 Mailer Responsibility
Regardless of any statement contained in this manual or the statements of any employee of the United States Postal Service, the responsibility rests with the mailer to ensure that he or she has complied with the prescribed laws and regulations governing domestic and international mail, including, but not limited to, both those of the United States and those of the destination country.

The mailer must fulfill any nonpostal export requirements described in chapter 5 and must ensure that the electronically generated customs form is complete. Certain types of goods may be subject to prohibitions or restrictions. It is the mailer’s responsibility to comply with import and export regulations and restrictions (e.g., quarantine, pharmaceutical, etc.) and to determine what documents (e.g., commercial invoice, certificate of origin, health certificate, license, authorization for goods subject to quarantine such as plant, animal, or food products, etc.), if any, are required in the destination country.

Full responsibility rests with the mailer to comply with all postal and nonpostal laws and regulations regarding the mailing of dangerous goods. Anyone who mails, or causes to be mailed, nonmailable or improperly packaged dangerous goods can be subject to legal penalties, including but not limited to those specified in Title 18 of the United States Code (18 U.S.C.).
113 Individual Country Listings
Individual Country Listings (ICLs) provide information about conditions of mailing, postage prices, and extra services for each country. ICLs are arranged alphabetically. Most subtitles are followed by a chapter citation in parentheses.

114 Availability
Customers may access this manual online at pe.usps.com.

115 Official Correspondence

115.1 Communicating With Headquarters

115.11 Operations
Questions regarding the proper classification, postal prices and fees, preparation requirements, claims and inquiries, extra services, mailability, or any other classification aspect of international mail should be directed to local Postal Service officials. Regulatory matters relating to international mail should be directed to the Pricing and Classification Service Center (PCSC) at the following address:

MANAGER OF PRICING AND CLASSIFICATION SERVICE CENTER
US POSTAL SERVICE
90 CHURCH ST STE 3100
NEW YORK NY 10007-2951

115.12 Policy and Representation
Address correspondence concerning the following matters to the following address:

EXECUTIVE DIRECTOR OF INTERNATIONAL POSTAL AFFAIRS
US POSTAL SERVICE
475 L’ENFANT PLZ SW RM 1P-906
WASHINGTON DC 20260-4017

a. Policy matters relating to international mail and international postal affairs.

b. Negotiation and interpretation of postal agreements.

c. Communications of a nonroutine nature from foreign postal officials.

d. Postal Service representation at international postal meetings.

e. Postal Service representation at meetings with other federal departments and agencies relating to international postal affairs.

f. Visits by foreign postal officials.

115.13 Transportation and Distribution
Address correspondence concerning the transportation of international civil and military mail, including the following, to the following address:

MANAGER OF INTERNATIONAL NETWORK OPERATIONS
US POSTAL SERVICE
475 L’ENFANT PLZ SW RM 6801
WASHINGTON DC 20260-6801

a. Containerization and plant loads.

b. Conveyance rates.
c. Designation of U.S. exchange offices.

d. Documentation.

e. Internal air conveyance, terminal, and transit charges.

f. Mode of transport.

g. Related forms and reports.

h. Routing.

i. Schedules and performance of U.S. and foreign flag carriers.

j. Distribution procedures and schemes.

115.14 **Investigations**
Address correspondence relating to investigation of losses, depredations (robberies or missing contents), and security of international to the following address:

CHIEF POSTAL INSPECTOR
INSPECTION SERVICE
US POSTAL SERVICE
475 L’ENFANT PLZ SW
WASHINGTON DC 20260-2100

115.15 **International Money Orders**
Address correspondence relating to international money orders, including operational procedures, accounting, cashing, and issuing, to the following address:

INTERNATIONAL MONEY ORDER SECTION
ACCOUNTING SERVICE CENTER
US POSTAL SERVICE
PO BOX 14964
ST LOUIS MO 63182-9421

115.2 **Correspondence With Foreign Postal Authorities**

115.21 **Correspondence Permitted**
Correspondence is permitted between foreign postal authorities and Postal Service inspectors-in-charge and the postmasters acting under the instructions for processing inquiries described in 920. U.S. exchange offices may correspond with their foreign counterparts only through bulletins of verification and exchanges of documentation.

115.22 **Correspondence Not Permitted**
In all other cases, postmasters, area offices, and other field units of the Postal Service must not correspond directly with postal officials in other countries, but must refer inquiries from those officials to Headquarters for attention. (See 115.1 for referral points for particular subjects.)

115.3 **Correspondence With Foreign Individuals**

115.31 **Correspondence Permitted**
Postmasters, area offices, and other field units of the Postal Service may reply directly to inquiries and engage in other necessary correspondence with individuals and firms in other countries.
115.32 **Customer’s Address**
A customer’s address may not be given out without the customer’s consent.

116 **Trademarks of the USPS**

116.1 **USPS Trademarks in the IMM**
Many of the USPS trademarks listed in Exhibit 116.1 appear throughout the IMM. (This is not an exhaustive list of the many marks belonging to the U.S. Postal Service.) Proper use of any USPS trademark may require capitalizing the initial letters, or all the letters of an acronym, to distinguish it from terms not used as trademarks. The ® symbol may be used after these marks.

We list the marks in Exhibit 116.1 in lieu of using the ® symbol throughout the IMM.

**Note:** This list changes frequently, and the Postal Service will update Exhibit 116.1 when appropriate.

Exhibit 116.1

<table>
<thead>
<tr>
<th>USPS Trademarks in the IMM</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-800-Ask-USPS</td>
</tr>
<tr>
<td>Air Mail</td>
</tr>
<tr>
<td>Business Reply Mail</td>
</tr>
<tr>
<td>Certified Mail</td>
</tr>
<tr>
<td>Click-N-Ship</td>
</tr>
<tr>
<td>Commercial Base</td>
</tr>
<tr>
<td>Commercial ePacket</td>
</tr>
<tr>
<td>Commercial Plus</td>
</tr>
<tr>
<td>DineroSeguro</td>
</tr>
<tr>
<td>DMM</td>
</tr>
<tr>
<td>ePacket</td>
</tr>
<tr>
<td>E-USPS DELCON INTL</td>
</tr>
<tr>
<td>eVS</td>
</tr>
<tr>
<td>e-VS</td>
</tr>
<tr>
<td>Express Mail</td>
</tr>
<tr>
<td>Express Mail International</td>
</tr>
<tr>
<td>FCPIS</td>
</tr>
<tr>
<td>First-Class Mail</td>
</tr>
<tr>
<td>First-Class Mail International</td>
</tr>
<tr>
<td>First-Class Package</td>
</tr>
<tr>
<td>First-Class Package Service</td>
</tr>
<tr>
<td>First-Class Package Service — Retail</td>
</tr>
<tr>
<td>Forever</td>
</tr>
<tr>
<td>Global Direct Entry</td>
</tr>
<tr>
<td>Global Express Guaranteed</td>
</tr>
<tr>
<td>GXG</td>
</tr>
<tr>
<td>IMb</td>
</tr>
<tr>
<td>IMb Tracing</td>
</tr>
<tr>
<td>IMM</td>
</tr>
<tr>
<td>Intelligent Mail</td>
</tr>
<tr>
<td>International Priority Airmail</td>
</tr>
<tr>
<td>International Surface Air Lift</td>
</tr>
<tr>
<td>IPA</td>
</tr>
<tr>
<td>ISAL</td>
</tr>
</tbody>
</table>
116.2 **Common Law Marks or USPS Marks with Pending Trademark Applications in the IMM**

Many of the Common Law Marks or USPS marks with pending trademark applications listed in Exhibit 116.2 appear throughout the IMM. (This is not an exhaustive list of the many marks belonging to the U.S. Postal Service.) Proper use of any such term may require capitalizing the initial letters, or all the letters of an acronym, to distinguish it from other terms. The ™ symbol may be used after these marks.

We list the marks in Exhibit 116.2 in lieu of using the ™ symbol throughout the IMM.

*Note:* This list changes frequently, and some of these marks may become registered and will require the ® symbol. The Postal Service will update Exhibit 116.2 when appropriate.

Exhibit 116.2
**Common Law Marks or USPS Marks with Pending Trademark Applications in the IMM**

<table>
<thead>
<tr>
<th>Delivery Confirmation</th>
<th>Priority Mail INTL</th>
</tr>
</thead>
<tbody>
<tr>
<td>First-Class</td>
<td>QBRM</td>
</tr>
<tr>
<td>International Business Reply</td>
<td>Qualified Business Reply Mail</td>
</tr>
<tr>
<td>PO Box</td>
<td>Signature Confirmation</td>
</tr>
<tr>
<td>Post Office</td>
<td>US Postal Service</td>
</tr>
<tr>
<td>Post Office Box</td>
<td>ZIP</td>
</tr>
<tr>
<td>Postal Service</td>
<td>ZIP Code</td>
</tr>
<tr>
<td>POSTNET</td>
<td></td>
</tr>
</tbody>
</table>

120 **Preparation for Mailing**

121 **General Information for Mail Preparation**

121.1 **Packaging — Sender’s Responsibility**

It is the responsibility of the sender to prepare items and to address them clearly and correctly. In preparing items for mailing, the sender must (1) use strong envelopes or durable packaging material to prevent deterioration or degradation, and (2) consider the nature of the articles being mailed and the distance they must travel to reach the addressee. USPS-produced packaging is not eligible for shipping mailable dangerous goods or live animals. (See DMM 601 for detailed instructions.)

121.2 **Use of Postal Service Equipment**

Consistent with Postal Operations Manual part 581, and without regard to mail class, mailers may use USPS-owned mail transport equipment (MTE) only to transport mail to a USPS facility. Mailers may not retain USPS-owned MTE for their internal operating use or personal convenience, and such equipment may not be furnished to mailers for such purposes. Mailers may not use USPS-owned MTE to transport mail from foreign countries when
such mail is not intended for dispatch through the U.S. Postal Service. In addition, mailers must not remove USPS-owned MTE from the United States for any purpose (e.g., transporting items that will be entered as domestic mail from outside the United States to the United States) without a written agreement between the customer and the USPS manager of Mail Transport Equipment. Under no circumstances will the U.S. Postal Service grant approval for USPS-owned MTE to be out of the United States for more than 14 days. For additional information, contact the USPS manager of Mail Transport Equipment at the following address:

MANAGER OF MAIL TRANSPORT EQUIPMENT
US POSTAL SERVICE
475 L’ENFANT PLZ SW RM 7676
WASHINGTON DC 20260-7102

122 Addressing

122.1 Destination Address

International destination addresses must comply with the standards in this section.

Note: In items c, d, and i, the term “full legal name” means the name that corresponds to the addressee’s government-issued identification — i.e., the addressee’s first name, middle initial (if applicable), and last name.

a. At least the entire right half of the address side of the envelope, package, or card should be reserved for the destination address, postage, labels, and postal notations. If the mail item requires a customs declaration form, mailers may use an electronically generated combined customs form and shipping label.

b. Addresses must appear in ink or be typewritten. Pencil is unacceptable.

c. The addressee’s full legal name (see Note above) and complete address must appear legibly with roman letters and arabic numerals, all placed lengthwise on one side of the item. For parcels, addresses should also appear on a separate slip enclosed in the parcel.

d. Addresses in Russian, Greek, Arabic, Hebrew, Cyrillic, Japanese, or Chinese characters must bear an interline translation in English of the addressee’s full legal name (see Note above) and complete address (including country). If the English translation is not known, the foreign language words must appear in roman characters (either printed or script). See §292.41 and §293.41 for an optional addressing procedure that applies only to direct country containers of International Priority Airmail (IPA) or International Surface Air Lift (ISAL) mail, respectively.

e. Mail may not be addressed to a person in one country “in care of” a person in another country.

f. Mail may not be addressed to Boxholder or Householder.
g. The following exceptional form of address, in French or a language known in the country of destination, may appear on printed matter: the addressee’s name or Occupant.

Example: Mr. Thomas Clark or Occupant

h. The house number and street address or box number must appear when mail is addressed to towns or cities.

i. The address of items sent to general delivery must indicate the addressee’s full legal name (see Note above) and the city and country of destination. The use of just initials, simple given names, fictitious names, or figures is not permitted on articles addressed for general delivery.

j. All lines of the delivery address should appear in all capital letters. The city destination must appear in capital letters together with the correct post code number or delivery zone number, if any. The last line of the address must show only the country name, written in full (no abbreviations) and in capital letters. If possible, the address should have no more than five lines. For example:

MR THOMAS CLARK
117 RUSSELL DRIVE
LONDON W1P 6HQ
UNITED KINGDOM

MS CRISTINA CRUZ
APARTADO 3068
46807 PUERTO VALLARTA
JALISCO
MEXICO

Exception: To Canada, there must be two spaces between the province abbreviation and the postal code, as shown below between “ON” and “K1A 0B1”:

MS HELEN SAUNDERS
1010 CLEAR STREET
OTTAWA ON K1A 0B1
CANADA

122.2 Return Address

122.21 General

The return address tells the U.S. Postal Service or foreign post where to return a mailpiece that cannot be delivered. Due to heightened security concerns, the U.S. Postal Service recommends a complete return address on all mailpieces — see 122.23 for when a return address is required. A mailpiece may include only one return address, and the mailer must place it so that it does not affect either the clarity of the address of destination or the application of service labels and notations (postmarks, etc.).

122.22 Elements of a Return Address

A complete return address must include the sender’s full legal name (see the Note in 122.1) and complete return address in roman letters and arabic numerals — it may not include just initials except where they are an adopted trade name.
122.23 Required Use of Return Address
In bulk mailings, all mailpieces must bear a U.S.-origin return address visible on the outside of the mailpiece. For the purpose of this section, a “bulk mailing” is any IPA or ISAL mailing, or any other mailing paid with an advance deposit account and presented to the U.S. Postal Service for acceptance. In addition, a return address is required for mailpieces bearing a customs form under 123.7.

123 Customs Forms and Online Shipping Labels

123.1 Types of Customs Forms

123.11 General
As required under 123.6, a fully completed electronically generated customs form is required for international mail. A mailer may obtain an electronically generated customs form by using Click-N-Ship service, the Customs Form Online application, or USPS-approved vendor software, as described in 123.3. Alternatively, a mailer may obtain an electronically generated customs form by presenting a fully completed PS Form 2976-R at a USPS retail service counter. The following forms are available for international mail:

a. Electronically Generated Customs Forms:
   (1) PS Form 2976, Customs Declaration CN 22 — Sender’s Declaration.
   (2) PS Form 2976-A, Customs Declaration and Dispatch Note — CP 72.
   (3) PS Form 2976-B, Priority Mail Express International Shipping Label and Customs Form.

   Note: For international mail, PS Form 2976-B is used only for Priority Mail Express International items. However, as noted in DMM 703.2.3, PS Form 2976-B is also used with Priority Mail Express items sent to APO/FPO/DPO destinations.

b. Handwritten Customs Worksheets:
   (1) PS Form 2976-R, USPS Customs Declaration and Dispatch Note. This form is available only as a hard copy that customers use as a worksheet that they must present with their mail item at a USPS retail service counter. The retail associate enters the information into the retail system or Customs Form Online application (see 123.722), and then generates and prints the applicable customs form to affix to the mail item. Customers cannot use PS Form 2976-R as a stand-alone customs form.

   Note: All USPS-supplied hard copies of PS Form 2976, PS Form 2976-A, and PS Form 2976-B that were preprinted with a barcode and designed for mailers to complete by hand are obsolete and prohibited from use.

   (2) PS Form 6182, Commercial Invoice, is used only for Global Express Guaranteed items and is required for certain commodities and destinations. To determine if a specific mailing
requires PS Form 6182, refer to the “Documentation Requirement” section of the specific destination country in Publication 141.

c. Customs Declaration Envelopes:

(1) PS Form 2976-E, *Customs Declaration Envelope — CP 91*, is a plastic envelope that is used to carry and protect customs declaration form sets and other documentation needed for customs clearance (see 123.73).

(2) PS Form 2976-ES, Small Customs Declaration Envelope, is a small plastic envelope that is used to carry and protect customs declaration form sets and other documentation needed for customs clearance used with Priority Mail International Flat Rate Envelopes or Small Flat Rate Priced Boxes and other small parcels that require a customs form (see 123.73).

123.12 Authorized Editions

The following are the authorized customs forms:

a. Electronically generated customs forms PS Form 2976, PS Form 2976-A, and PS Form 2976-B produced through an approved USPS system capable of electronically transmitting the associated customs data. Current authorized editions are available in the Guidelines for Privately Printed Customs Declaration Forms at [https://postalpro.usps.com/node/2713](https://postalpro.usps.com/node/2713).

b. Customs forms generated through the online service using Click-N-Ship service.

c. Customs forms generated through the process of using the Customs Form Online application.

d. The USPS-supplied hard copy edition PS Form 2976-R (dated April 2016), which a mailer uses to provide handwritten customs information when presenting a mailpiece at a USPS retail service counter. The retail associate uses this form to generate and print the appropriate customs form and to electronically transmit the associated customs data. A mailer may not use PS Form 2976-R as a stand-alone customs form. See 123.11b.

*Note:* All USPS-supplied hard copies of PS Form 2976, PS Form 2976-A and PS Form 2976-B containing a preprinted barcode and designed for mailers to complete by hand are obsolete and prohibited.

123.2 Availability

PS Form 2976-R, *USPS Customs Declaration and Dispatch Note*, is available without charge at Post Office facilities. Mailers may request a reasonable supply for mail preparation; however, mailers must induct their prepared mailpieces only at a USPS retail service counter. Customs declaration forms are available through an online customs form application at [usps.com/international/customs-forms.htm](http://usps.com/international/customs-forms.htm).
123.3 Privately Printed Forms

123.31 Authorization
A mailer may not use privately printed customs forms without written authorization. If authorized, a mailer may privately print PS Forms 2976, 2976-A, and 2976-B as specified in the Customs Form Certification Checklist, which is available by clicking on the link to that checklist at the Web site noted in 123.31b. In addition, each form must contain a unique barcode that can be read by Postal Service equipment. A mailer may obtain customs form and barcode specifications through the following methods:

a. By calling the NCSC at 877-264-9693 (select option 3 for barcode certification).

b. By visiting postalpro.usps.com/node/2713.

c. By written request to the following address:
   DELIVERY CONFIRMATION
   NATIONAL CUSTOMER SUPPORT CENTER
   US POSTAL SERVICE
   225 N HUMPHREYS BLVD STE 501
   MEMPHIS TN 38188-1001

   Upon receipt of the request, the NCSC will send the mailer an application and specifications for preparing PS Forms 2976, 2976-A, and/or 2976-B.

123.32 Required Electronic Transmission of Customs Declaration Information
For an item bearing a privately printed customs form under 123.31, a mailer must electronically transmit customs declaration information by using USPS-produced Global Shipping Software (GSS), Shipping Services File 1.7 or higher, or other USPS-approved software. Failure to provide electronically transmitted customs declaration information before tendering the mailing may result in refusal at acceptance, delay in processing, and/or return of mail to the sender.

Specific options for electronically transmitting customs declaration information and additional information may be found in the Customs Form Certification Checklist, which is available by clicking on link to that checklist at the Web site noted in 123.31b.

123.4 Nonpostal Forms

123.41 Nonpostal Export Regulations
Certain items must bear one or more of the forms required by the nonpostal export regulations described in chapter 5.

123.42 Commercial Invoices
A commercial invoice is a bill for goods from the seller to the buyer. A commercial invoice must be completed where required and must contain the following basic information:

a. Seller’s complete contact information.

b. Receiver’s complete contact information.

c. Consignee’s complete contact information (if it is different from the buyer’s).
d. Country of origin.
e. Destination country.
f. Reason for export.
g. Total commercial value of the item(s) shipped.
h. Sales and payment terms (if any).
i. Currency of sale.
j. Full quantities and description of the merchandise.
k. A statement certifying that the invoice is correct.

123.5 **Place of Mailing**

Mailpieces bearing customs declarations have specific deposit requirements based on mail category, shape, and weight. Refer to the specific IMM part below for determination:

a. Global Express Guaranteed mailpieces — see 215.
b. Priority Mail Express International mailpieces — see 225.
c. Priority Mail International mailpieces — see 235.
d. First-Class Mail International mailpieces — see 245.
e. First-Class Package International Service mailpieces — see 255.

123.6 **Required Usage**

123.61 **Conditions**

The following conditions apply to customs forms for international mail items:

a. Except as provided in 123.62, mailers use the hard copy PS Form 2976-R and present it at a USPS retail service counter, or use an electronic PS Form 2976, PS Form 2976-A, or PS Form 2976-B as described in Exhibit 123.61.

b. The surface area of the address side of the item to be mailed must be large enough to contain completely the applicable customs form, postage, and any applicable markings, endorsements, and extra service labels.

c. Regardless of any listing in Exhibit 123.61, items containing articles that require an export license (see 532) must always bear PS Form 2976-A or PS Form 2976-B — note that, for international mail, PS Form 2976-B is used only for Priority Mail Express International items, but as noted in DMM 703.2.3, PS Form 2976-B is also used with Priority Mail Express items sent to APO/FPO/DPO destinations. In certain circumstances, this might require the mailer to send the mailpiece via Priority Mail Express International service or Priority Mail International service.
### Exhibit 123.61 (p. 1)
**Customs Declaration Form Usage by Mail Category**

<table>
<thead>
<tr>
<th>Type of Item</th>
<th>Declared Value, Weight, or Physical Characteristic</th>
<th>Required PS Form</th>
<th>Comment (if applicable)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Global Express Guaranteed Items</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All items.</td>
<td>All values</td>
<td>6182(^1)</td>
<td>PS Form 6182, <em>Commercial Invoice</em>, is required for certain commodities and destinations. For determination, see Publication 141, <em>Global Express Guaranteed Service Guide</em>.</td>
</tr>
<tr>
<td><strong>Priority Mail Express International Items</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All items.</td>
<td>All values</td>
<td>2976-B(^2)</td>
<td>Endorsements vary by country and are specified in the Individual Country Listings.</td>
</tr>
<tr>
<td><strong>Priority Mail International</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All items.</td>
<td>All values</td>
<td>2976-A(^2)</td>
<td>All items mailed in USPS-produced Priority Mail International packaging (including Flat Rate Envelopes and Small Flat Rate Priced Boxes) or any other container bearing a Priority Mail sticker or marked with the words “Priority Mail” are considered to be within the scope of this requirement (other than those marked “Priority Mail Express” or “Priority Mail Express International”).</td>
</tr>
<tr>
<td><strong>First-Class Mail International</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All First-Class Mail International letter-size and flat-size items, as defined in 241.2, containing only nondutiable documents.</td>
<td>Under 16 ounces(^3)</td>
<td>None(^4)</td>
<td>See 123.63 for additional information concerning “documents.” Items containing merchandise are prohibited in First-Class Mail International.(^5)</td>
</tr>
<tr>
<td>All IPA and ISAL letter-size and flat-size items, as defined in 241.2, containing only nondutiable documents.</td>
<td>Under 16 ounces(^3)</td>
<td>None(^4)</td>
<td>See 123.63 for additional information concerning “documents.” Items containing merchandise are prohibited in IPA/ISAL letters and large envelopes (flats).(^5)</td>
</tr>
<tr>
<td>All items containing any goods, regardless of weight.</td>
<td>Prohibited</td>
<td>Prohibited</td>
<td>See 123.63 for additional information concerning “documents” and merchandise. Items containing merchandise are prohibited in First-Class Mail International and in IPA/ISAL letters and large envelopes (flats).(^5)</td>
</tr>
</tbody>
</table>
Exhibit 123.61 (p. 2)

**Customs Declaration Form Usage by Mail Category**

<table>
<thead>
<tr>
<th>Type of Item</th>
<th>Declared Value, Weight, or Physical Characteristic</th>
<th>Required PS Form</th>
<th>Comment (if applicable)</th>
</tr>
</thead>
<tbody>
<tr>
<td>First-Class Package International Service Packages (Small Packets), as well as IPA Packages (Small Packets) and ISAL Packages (Small Packets)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All First-Class Package International Service packages (small packets), as defined in 251.2, regardless of contents, and, for commercial mailers, IPA packages (small packets) and ISAL packages (small packets), regardless of contents.</td>
<td>$400 or less</td>
<td>2976&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Merchandise is permitted unless prohibited by the destination country.</td>
</tr>
<tr>
<td></td>
<td>Over $400</td>
<td>Prohibited</td>
<td>Items over $400 must be mailed using Global Express Guaranteed service, Priority Mail Express International service, or Priority Mail International service.</td>
</tr>
<tr>
<td>All package-size items, as defined in 251.2, that are entered by a known mailer as defined in 123.62 and items that qualify under 123.63.</td>
<td>$400 or less</td>
<td>None</td>
<td>Not applicable.</td>
</tr>
<tr>
<td>Free Matter for the Blind</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All items.</td>
<td>Follow above requirements for relevant mail category, as appropriate.</td>
<td>Follow above requirements for relevant mail category, as appropriate.</td>
<td>See 270 for authorized mail classes and eligibility.</td>
</tr>
<tr>
<td>M-bags (Airmail, IPA Service, and ISAL Service)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All M-bags.</td>
<td>$400 or less</td>
<td>2976&lt;sup&gt;2&lt;/sup&gt;</td>
<td>A fully completed PS Form 2976 must be affixed to PS Tag 158, M-bag Addressee Tag.</td>
</tr>
<tr>
<td></td>
<td>Over $400</td>
<td>Prohibited</td>
<td></td>
</tr>
</tbody>
</table>

---

<sup>1</sup> *PS Form 6182, Commercial Invoice, is a handwritten form that a customer uses for Global Express Guaranteed shipments. For more details, see 123.42.*

<sup>2</sup> *All customs forms must be electronically generated. All USPS-supplied hard copies of PS Form 2976, 2976-A, and 2976-B with a preprinted barcode and designed to be completed by hand are obsolete and prohibited from use.*

<sup>3</sup> *The actual weight limit is 15.994 ounces, to accommodate Postal Service systems that round to three decimal places and thus round items that weigh 15.995-15.999 ounces up to 16 ounces.*

<sup>4</sup> *Certain nonnegotiable documents controlled by export regulatory agencies may require customs documentation. See 510-540 and Publication 699 for additional information.*

<sup>5</sup> *Items containing merchandise are mailable using Global Express Guaranteed service, Priority Mail Express International service, Priority Mail International service, or First-Class Package International Service; commercial mailers may also use IPA packages (small packets) and ISAL packages (small packets).*

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123.62 **Known Mailers**

123.621 **Overview**

A “known mailer” may be exempt from the customs form requirement that would otherwise apply to package-size mailpieces as defined in 251.2. A “known mailer” must meet one of the definitions in 123.622 and must meet the conditions in 123.623.
123.622 Definition
A “known mailer” must meet one of the following definitions:

a. A federal, state, or local government agency whose mail is regarded as Official Mail.

b. A business mailer who enters volume mailings through a business mail entry unit (BMEU) or other bulk mail acceptance location, completes a postage statement at the time of entry, pays postage through an advance deposit account, and uses a permit imprint for postage payment. For this purpose, the categories of mail that qualify are as follows:

   (1) First-Class Package International Service.
   (2) International Priority Airmail (IPA) service.
   (3) International Surface Air Lift (ISAL) service.

123.623 Conditions
The following conditions apply to “known mailers”:

a. The mailpieces must contain no merchandise or goods, except as provided in 123.623.

b. Merchandise or goods to which this subsection applies may be mailed only as First-Class Package International Service packages (small packets) — or for commercial mailers, as IPA packages (small packets) and ISAL packages (small packets). Any packaging used for package-sized items under this subsection must be transparent, such as shrinkwrap or poly wrap material, so that the contents are fully visible for inspection. Authorization to mail items under this subsection without a customs form applies only under one of the following conditions:

   (1) The mailpieces may contain goods of nominal value (less than $1.00) in conjunction with communications or informational materials for which no customs form is required in the destination country.

   (2) The mailpieces may contain hard copy printed matter or recorded media (e.g., CDs, DVDs, flash drives, video and cassette tapes), for which no customs form is required in the destination country.

   c. Authorization to mail items under section 123.62 without a customs form is also subject to all of the following conditions:

      (1) The mailpieces must not require an export license as described in 510, 520, 530, or 540.

      (2) The mailpieces must not contain dangerous or prohibited items under 135 or 136, or be otherwise prohibited by the destination country.

      (3) The mailpieces cannot be destined to an E:1 country listed in 15 CFR 740, Supp. 2.

      (4) The mailpieces cannot contain any items listed in the Commerce Control List (15 CFR 774) or the U.S. Munitions List (22 CFR 121).
d. If the mailpieces are mailed with a postage statement, the mailer must certify on the postage statement that the mailpieces contain no dangerous materials that are prohibited by postal regulations.

e. The import regulations of the destination country must allow individual mailpieces without a customs form affixed.

f. For IPA and ISAL mailings, the mailer must pay with a permit imprint or with a combination postage method (meter postage affixed to the piece and additional postage by permit imprint). IPA and ISAL mailpieces that are paid for by postage solely with a meter do not qualify for the “known mailer” exemption.

g. Failure to comply with the conditions in this section, or with any other applicable regulations or policies of the Postal Service or other relevant governmental authorities, may result in the suspension or revocation of eligibility to mail items without a customs form affixed pursuant to this section. For example, a suspension or revocation may result when the mailer fails to ensure his or her compliance with 510, 520, 530, or 540, such as ensuring that no mailings are sent to persons blocked from transacting in such items by the federal agencies described in those IMM sections.

123.63 Separation of Documents and Merchandise

123.631 Explanation of Separation

Letter-post mail (First-Class Mail International, IPA and ISAL items, and First-Class Package International Service) must be separated based on contents into Documents and Merchandise categories. Merchandise consists of items other than documents that are considered potentially dutiable, as well as documents that may be subject to customs duties. The mailer must declare a value and place a customs form on each merchandise item. If any item (merchandise or document) weighs more than 16 ounces, the mailer must place a customs form on it, regardless of the content.

123.632 Documents

In Exhibit 123.61, the “Type of Item” column has several references to “documents.” For this purpose, “documents” refers only to any piece of written, drawn, or printed information, excluding objects of merchandise. Documents do not include digital and electronic storage media or devices such as CDs, DVDs, or flash drives. Examples of documents include the following:

a. Audit and business records.

b. Personal correspondence.

c. Circulars.

d. Pamphlets.

e. Advertisements.

f. Written instruments not intended to be resold.

g. Money orders, checks, and similar items that cannot be negotiated or converted into cash without forgery.
**Customs Forms Required**

The following are examples of items that are required to bear a customs declaration form and for which the mailer must declare a value:

a. CDs, DVDs, flash drives, video and cassette tapes, and other digital and electronic storage media — regardless of whether they are blank or contain electronic documents or other prerecorded media.

b. Artwork.

c. Collector or antique document items.

d. Books.

e. Periodicals.

f. Printed music.

h. Player piano rolls.

i. Commercial engineering drawings.

j. Commercial blueprints.

k. Film.

l. Negatives.

m. X-rays.

n. Separation negatives.

o. Commercial photographs.

**Additional Security Controls**

When the chief postal inspector determines that a unique, credible threat exists, the Postal Service may require that a mailer, at the time of mailing, provide an acceptable primary form of photo identification (see DMM 608.10.3). The signature on the identification must match the signature on the customs declaration form.

**Completing Customs Forms**

**Preparation and Acceptance of Electronically Generated Customs Forms**

Before mailing, the sender must fulfill any nonpostal export requirements described in chapter 5 and must ensure that the electronically generated customs form is complete. Certain types of goods may be subject to prohibitions or restrictions. It is the mailer's responsibility to comply with import and export regulations and restrictions (e.g., quarantine, pharmaceutical, etc.) and to determine what documents (e.g., commercial invoice, certificate of origin, health certificate, license, authorization for goods subject to quarantine such as plant, animal, or food products, etc.), if any, are required in the destination country. Additional information is available in the individual country listings.

All information on the customs forms must appear in Roman letters and Arabic numerals. The mailer may supplement the information by adding a translation in a language accepted in the destination country, and the
The following are the mandatory and conditional data elements:

a. **Mandatory Data Elements**: The following data elements are mandatory for all customs forms regardless of mail class:
   1. Sender’s full name and address.
   2. Recipient’s full name and address.
   3. Category of items (e.g., document, gift, merchandise, etc.).
   4. A detailed description of contents, including the quantity, net weight, and value for each item in the package.
   5. Sender’s signature and date.

b. **Conditional Data Elements**: The following data elements may be required based on the contents of the package and other nonpostal rules and regulations:
   1. Sender’s phone number.
   2. Sender’s email address.
   3. Recipient’s phone number.
   4. Recipient’s email address.
   5. License/Permit number.
   6. AES ITN or exemption citation (NOEEI) (see 520–527).
   7. Harmonized System (HS) code, Harmonized Tariff Schedule (HTS) code, or Schedule B number.

**Note**: A mailer may elect to use any USPS classification software or other tools to determine HS codes, or may choose to use other software or other means to determine correct HS codes. Regardless of the method used, the mailer remains solely responsible for the accuracy and completeness of all customs information related to the mail, including the accuracy of HS codes that correspond to the detailed descriptions of goods. The Postal Service is not liable for any of the following:

a. Any incorrect or insufficient HS, HTS, or Schedule B classification.
b. Any other incorrect or incomplete information for customs declarations in whatever form such information is made.
c. Any decision taken by any domestic or foreign customs authority.

See section 537 for more information.

123.712 **Postal Service Employee’s Acceptance of Electronically Generated Customs Declaration Forms**

The acceptance employee must do the following when accepting an electronically generated customs form from the sender:

a. Verify that the sender has entered on the customs form the information required in 123.711, and verify that the form is signed and dated. Failure to complete the customs form properly can delay delivery of the item or inconvenience the sender and addressee. Moreover, a false, misleading, or incomplete declaration can result in the seizure or return of the item and/or in criminal or civil penalties. The Postal Service assumes no responsibility for the accuracy of information that the sender enters on the customs form.
b. If the customs form is missing an appropriate AES ITN, AES Exemption, or AES Downtime Citation (as applicable), remind the sender that it is the sender’s responsibility to comply with U.S. Census Bureau requirements (including having all applicable information) and that the sender may be subject to civil and criminal penalties for noncompliance.

c. If the sender purchases additional insurance against loss, damage, or missing contents, record the insured amount in U.S. dollars in the space provided.

d. Round stamp any uncanceled stamps, and, if the sender pays postage by meter, round stamp the front of the piece near the meter postage.

e. Review the IMM individual country listing for destination-specific mailing restrictions, prohibitions, and observations that apply to all mail classes unless otherwise noted.

f. If the package contains mailable dangerous goods (see 135), ensure that the Dangerous Goods box is checked in the “Category of Goods” section of the customs form.

g. After acceptance, place each item in the appropriate working pouch.

123.72 Preparation and Acceptance of PS Form 2976-R

123.721 Sender’s Preparation of PS Form 2976-R

An image of PS Form 2976-R, USPS Customs Declaration and Dispatch Note, is available at about.usps.com/forms/ps2976r.pdf. Before mailing, the sender must fulfill any nonpostal export requirements described in chapter 5 and must complete PS Form 2976-R according to the instructions on the form.

123.722 Postal Service Employee’s Acceptance of PS Form 2976-R

The Postal Service acceptance employee must do the following when accepting PS Form 2976-R from the sender:

a. Verify that the sender has entered the information on the form and has signed and dated the declaration. If the sender’s address is on the mailpiece, it must match the sender’s address on PS Form 2976-R.

b. Instruct the sender to complete any incomplete portions of the forms. Remind the sender that failure to complete the form properly can delay delivery of the item or inconvenience the sender and addressee. Moreover, a false, misleading, or incomplete declaration can result in the seizure or return of the item and/or in criminal or civil penalties. The Postal Service assumes no responsibility for the accuracy of information that the sender enters on PS Form 2976-R.

c. To comply with U.S. Census Bureau requirements, it is the sender’s responsibility to ensure that an appropriate AES ITN, AES Exemption, or AES Downtime Citation is displayed on PS Form 2976-R. If this information is not entered, remind the customer that he or she may be subject to civil and criminal penalties for noncompliance.

d. Review the IMM individual country listing for destination-specific mailing restrictions, prohibitions, and observations that apply to all mail classes unless otherwise noted.
e. If the package contains mailable dangerous goods (see 135), ensure that the Dangerous Goods box is checked in the “Category of Goods” section of the customs form.

f. If the sender wishes to purchase additional merchandise insurance for the contents, the retail associate records the insured amount in U.S. dollars on PS Form 2976-R in the space provided.

g. Weigh the parcel, enter the weight in block (6), and enter the applicable amount of postage and fees in the appropriate block in the upper right corner of the form.

h. For offices with retail systems, enter the mailpiece information from PS Form 2976-R into the Customs and Border Protection Manifest (CBPMAN) application. For manual offices, enter the mailpiece information from PS Form 2976-R into the Customs Form Online application.

**Note:** When using the CBPMAN Bypass option, enter the data from PS Form 2976-R into CBPMAN using Retail Systems Software (RSS) by close of business that same day, which is considered to be 2 a.m. Eastern time (11 p.m. Pacific time).

i. Print the electronically generated combined customs declaration and shipping label from the retail system or online application.

j. Apply the electronically generated barcoded labels to Copies 1–4 of PS Form 2976-R in the designated section in the top left-hand corner of each copy.

k. Remove and store (per local requirements) the Post Office Copy (Copy 3) and tell the mailer that the Postal Service will retain this document for 6 years as a record of mailing. Remove the Sender’s Copy (Copy 4) and give it to the sender.

l. After the retail printer prints PS Form 2976, 2976-A, or 2976-B, insert completed Copy 1 and Copy 2 of PS Form 2976-R and all other required documents, such as a commercial invoice, into PS Form 2976-E (plastic envelope) and affix PS Form 2976-E to the address side of the package. Do not wrap it around the package. For parcels that are too small to accommodate PS Form 2976-E, use PS Form 2976-ES.

m. Affix the electronically generated PS Form 2976, 2976-A, or 2976-B on the face of the mailpiece (on top of PS Form 2976-E or PS Form 2976-ES) and present it to the customer to review. The customer must sign the electronically generated form.

n. Round stamp any uncanceled stamps.

**Note:** Consistent with 225.12, 235.12, 245.12, and 255.12, the customer must present any item bearing a handwritten PS Form 2976-R to an employee at a Post Office retail service counter.
PS Form 2976-E, Customs Declaration Envelope — CP 91, and PS Form 2976-ES, Small Customs Form Envelope

The Postal Service provides the following two transparent plastic envelopes:

a. PS Form 2976-E is a transparent plastic envelope designed to carry and protect customs form sets and any other documentation needed for customs clearance. When the mailer provides PS Form 2976-R and a mailpiece at a USPS retail service counter, the retail associate uses the form to generate and print the applicable customs form and to electronically transmit the associated customs data. Then, the retail associate inserts PS Form 2976-R into PS Form 2976-E, removes the backing sheet of PS Form 2976-E, and affixes PS Form 2976-E to the address side of the mailpiece. The current edition of PS Form 2976-E is July 2013; however, the mailer may use older editions.

b. PS Form 2976-ES is a smaller version of PS Form 2976-E. It is designed to fit on Priority Mail International Flat Rate Envelopes or Small Flat Rate Priced Boxes and other small parcels requiring a customs form. When the mailer provides PS Form 2976-R with the associated mailpiece at a USPS retail service counter, the retail associate uses the form to generate and print the applicable customs form and to electronically transmit the associated customs data. Then, the retail associate inserts PS Form 2976-R into PS Form 2976-ES so that the barcode applied to PS Form 2976-R is visible, removes the backing sheet of PS Form 2976-ES, and affixes PS Form 2976-ES to the address side of the package. The current edition of PS Form 2976-ES is April 2016.

130 Mailability

131 General

131.1 Domestic Limits

All articles that are nonmailable in domestic mail are nonmailable in international mail. See Publication 52, Hazardous, Restricted, and Perishable Mail.

131.2 International Limits

Many articles that are mailable in domestic mail are nonmailable in international mail. See chapter 6 of Publication 52 and “Prohibitions and Restrictions” in the Individual Country Listings.

131.3 Individual Country Prohibitions and Restrictions

131.31 Information Available

Information on articles that are prohibited or restricted to individual countries appears under “Prohibitions and Restrictions” in the Individual Country Listings. These prohibitions and restrictions are based on information furnished by the countries concerned. Customers should inquire at the Post Office facility about specific prohibitions or restrictions.
131.32 **Prohibited and Restricted Articles**

Articles that are prohibited by the destination country are nonmailable. For mail known to contain articles restricted by the destination country, the sender must be informed of the restrictions and advised that the articles are subject to the import requirements of that country.

131.33 **Return or Seizure of Mail**

A country may return or seize mail containing articles prohibited or restricted within that country, whether or not notice of such prohibition or restriction has been provided to or published by the Postal Service.

131.34 **Foreign Customs Information**

The Postal Service does not maintain or provide information concerning the assessment of customs duty in other countries. Postal Service employees must not attempt to inform customers whether articles (gifts or commercial shipments) will be subject to customs duty. Postal Service employees may suggest to customers, however, that they inform the addressees in advance of the articles they intend to mail. Addressees can then obtain information from their local customs authorities. No provision is made for prepayment of customs duty on mail addressed for delivery in foreign countries.

If duties or taxes are assessed, most countries will collect from the recipient a customs clearance and delivery fee, in addition to the duties and taxes. This fee is authorized by international postal agreements to reimburse the delivery service for the costs it incurs in clearing the items through customs and collecting duties at the time of delivery. The duties, taxes, and fee, if applicable, are not included in the postage paid by the mailer.

131.4 **Mailer Responsibility**

Regardless of any statement in this manual or the statement of any employee of the United States Postal Service, the burden rests with the mailer to ensure compliance with domestic, international, and individual country rules and regulations for mailability.

131.5 **Preparation for Mailing**

131.51 **General Packaging Requirements**

Parcels of articles or goods must meet the requirements of DMM 601. See DMM 601 for the size and weight limits of parcels and for several grades of fiberboard boxes used for difficult loads. Boxes with difficult loads must be reinforced with banding in each direction around the package.

131.52 **Special Packaging Requirements**

Each mailer must meet the following special packaging requirements when mailing any of the following articles (see DMM 601):

a. Fragile articles, such as glass, must be cushioned as required to dissipate shock and pressure forces over as much of the surface of the item as possible.

b. Liquids must be packaged as required.
c. Package fatty substances that do not easily liquefy, such as ointments, soft soap, resins, etc., as well as silkworm eggs, in an interior container (box, cloth, or plastic bag) and place them in an outer shipping container of minimum 275-grade test strength.

d. Enclose dry, powdered dyes, such as aniline, in sift-proof, sturdy tin or plastic boxes in an outer sift-proof shipping container. This container must have a minimum 275-grade test strength fiberboard or equivalent.

132 Written, Printed, and Graphic Matter

132.1 Domestic Limits
All written, printed, and graphic matter that is described as nonmailable in DMM 601 is nonmailable internationally. This matter includes but is not limited to the following:

a. Advertisements for abortion.
b. Advertisements for motor vehicle master keys.
c. Copyright violations.
d. Fictitious matter.
e. Lottery matter.
f. Matter inciting violence.
g. Solicitations in the guise of bills or statements of account.
h. Solicitations or inducements for mailing harmful matter, radioactive materials, controlled substances, or intoxicating liquors.

Note: Immoral or obscene articles and advertisements for them are nonmailable.

132.2 Reply Cards and Envelopes
Mailpieces that are sent to foreign addressees may not contain prepaid reply cards or envelopes that bear a U.S. postage stamp, meter stamp, meter impression, or a domestic business reply indicia. See Note: for regulations governing mailer use of International Business Reply Service (IBRS).

Exception: The prohibition against enclosing U.S. domestic business reply cards or envelopes does not apply when they are bound into, are stapled to, or form an integral part of the printed page of mailpieces that are periodicals. Such enclosures may be admitted so long as they are not used as response vehicles by foreign recipients and the postal administrations of the destination countries do not object to their presence in U.S.-origin publications.

133 Improperly Addressed Mail
The following items are nonmailable in international mail:

a. Unaddressed items.
b. Items whose ultimate destination cannot be determined due to insufficient, illegible, or incorrect addressing.
c. Items bearing multiple addresses to the same or different countries.
Valuable Articles

Service Options
The following services can be used to send the articles noted in 134.2:

a. First-Class Package International Service with Registered Mail service.
b. Priority Mail International service.

Note: Priority Mail Express International service cannot be used to send the articles noted in 134.2.

List of Articles
The following valuable articles may be sent only with the services noted in 134.1:

a. Coins, banknotes, and currency notes (paper money).
b. Instruments payable to bearer. (The term “instruments payable to bearer” includes checks, drafts, or securities that can be legally cashed or easily negotiated by anyone who may come into possession of them. A check or draft payable to a specific payee is not regarded as payable to bearer unless the payee has endorsed it. If not endorsed, or if endorsed in favor of another specific payee, it is not regarded as payable to bearer.)
c. Traveler’s checks.
d. Manufactured and unmanufactured platinum, gold, and silver.
e. Precious stones, jewels, jewelry, watches, and other valuable articles.

Note: The term “jewelry” is generally understood to denote articles of more than nominal value. Inexpensive jewelry, watches, such as tie clasps and costume jewelry, containing little or no precious metal, is not considered to be jewelry within the meaning of this section and is accepted under the same conditions as other mailable merchandise to any country. Inexpensive jewelry is accepted to countries that prohibit jewelry, but only at the sender’s risk.

Export of Rough Diamonds
The exportation (mailing) from the United States of any rough diamond (regardless of size, source, or value) is prohibited unless the rough diamond has been controlled through the Kimberley Process Certification Scheme. See 560 for the complete mailing standards of these items.

Prohibitions
Individual countries prohibit or restrict some or all of the valuable items listed above. See the “Prohibitions and Restrictions” section in the Individual Country Listings.
Mailable Dangerous Goods

Infectious Substances

General Conditions

Infectious and noninfectious (nonregulated) biological substances are acceptable in international mail subject to the provisions of Publication 52, part 622 under the following conditions: when they are intended for medical or veterinary use, research, or laboratory certification related to the public health; only when such materials are properly prepared for mailing to withstand shocks, pressure changes, and other conditions related to ordinary handling in transit; and under the additional conditions specified in subsections below.

a. Category A infectious substances are not mailable. Category A infectious substances as described in Publication 52, item 346.12a are substances transported in a form capable of causing permanent disability or life-threatening or fatal disease in otherwise healthy humans or animals when exposure occurs. A Category A infectious substance is assigned the identification number UN 2814 or UN 2900, based on the known medical history or symptoms of the source patient or animal, endemic local conditions, or professional judgment concerning the individual circumstances of the source human or animal. A list of indicative examples of infectious substances included in Category A can be found in International Air Transportation Association (IATA) Dangerous Goods Regulations, Table 3.3.D.

b. Category B infectious substances are mailable when they meet the definition in Publication 52, item 346.12a and are limited to 50 ml for liquids or 50 g for solids per mailpiece. A Category B infectious substance does not meet the criteria for inclusion in Category A. A mailpiece known or suspected to contain a Category B infectious substance must bear the proper shipping name “Biological substance, Category B” on the address side of the mailpiece and must be assigned to and marked with identification number UN 3373.

c. Nonregulated (noninfectious) materials described in Publication 52, section 346.234 as nonregulated are mailable. Nonregulated substances do not contain infectious substances or substances that are likely to cause disease in humans or animals. Nonregulated materials are not subject to regulation as materials, but when presented for mailing, they must be properly packaged as described in Publication 52, Packaging Instruction 6G.

d. Exempt human or animal specimens as defined in Publication 52, item 346.12d are mailable. They are not subject to regulation as materials, but when presented for mailing, they must be properly packaged as described in Publication 52, Packaging Instruction 6H.

Type of Mail

Category B infectious substances must be sent only by First-Class Package International Service using Registered Mail service. Nonregulated materials defined in Publication 52, section 346.234 and exempt human or animal
specimens defined in Publication 52, item 346.12d are mailable by First-Class Package International Service when properly packaged as described in Publication 52, Packaging Instruction 6G or 6H.

135.13 **Senders and Receivers**

Substances identified in 135.11 must be sent only by authorized laboratories to their foreign counterparts in those countries that have indicated a willingness to accept them.

*Note:* Countries distinguish between infectious and noninfectious (nonregulated) biological substances and may prohibit one or the other or both. See “Prohibitions” in the Individual Country Listings.

135.2 **Authorization**

135.21 **Authorized Institutions**

Infectious biological substances can be sent to or received by only the following types of institutions:

a. Laboratories of local, state, and federal government agencies.

b. Laboratories of federally licensed manufacturers of biological products derived from bacteria and viruses.

c. Laboratories affiliated with or operated by hospitals, universities, research facilities, and other teaching institutions.

d. Private laboratories licensed, certified, recognized, or approved by a public authority.

135.22 **Request for Authorization**

A qualifying institution wishing to mail packages containing biological substances must submit a written request on its organizational letterhead to the following address:

MANAGER OF PRODUCT CLASSIFICATION  
US POSTAL SERVICE  
475 L'ENFANT PLZ SW RM 4446  
WASHINGTON DC 20260-5015

In its letter of application, the institution must indicate the nature of its work, the identity and qualifications of the prospective recipient, and the number of packages to be mailed.

135.3 **Packaging, Marking, Labeling**

135.31 **Category B Infectious Substances**

A material that is classified as a Category B infectious substance and that meets the definition in Publication 52, item 346.12a, must be triple-packaged as described in Publication 52, Packaging Instruction 6C, must meet the packaging requirements in 49 CFR 173.199, and must be sent only by First-Class Package International Service using Registered Mail service. Each primary receptacle containing a liquid must be leakproof and surrounded by absorbent material sufficient to protect the primary receptacle and absorb the total amount of liquid should the primary receptacle leak or break. Each primary receptacle containing a solid must be silt proof. Secondary containers for liquids must be leak proof. Secondary containers for solids
must be sift proof. The primary and secondary packaging must be enclosed in a rigid outer shipping container. A single primary receptacle must not contain more than 1 liter (34 ounces) of a liquid specimen or 4 kg (8.8 pounds) of a solid specimen. Multiple primary receptacles whose combined volume does not exceed 4 liters (1 gallon) for liquids or 4 kg (8.8 pounds) for solids may be enclosed in a single secondary container. In addition:

a. The secondary container must be marked with the international biohazard symbol shown in Publication 52, Exhibit 346.321.
b. A primary receptacle or secondary packaging containing liquid must be capable of withstanding, without leakage, an internal pressure producing a pressure differential of not less than 95 kPa (0.95 bar, 14 psi) in the range of -40° C to 55° C (-40° F to 130° F).
c. All mailpieces sent under DMM 601.10.17.4 must be marked on the address side with the shipping name “Biological substance, Category B” and the “UN 3373” marking as outlined in 49 CFR 173.199 (a) (5).
d. Orientation arrows are not required on these mailpieces but may be used.
e. The outer packaging must show the name and telephone number of a person who is knowledgeable about the material shipped and has comprehensive emergency response and incident mitigation information, or of someone who has immediate access to the person with such knowledge and information.

135.32 **Nonregulated Materials (Noninfectious Biological Substances)**
Nonregulated materials are not subject to regulation as materials but when presented for mailing, they must be properly packaged, marked, and labeled as described in Publication 52, Packaging Instruction 6G.

135.33 **Exempt Human or Animal Specimens**
Exempt human or animal specimens are not subject to regulation as materials but when presented for mailing, they must be properly packaged, marked, and labeled as described in Publication 52, Packaging Instruction 6H.

135.4 **Handling and Dispatch of Infectious Substances**

135.41 **Biological Substances**
Items that contain perishable biological substances must be given careful yet expeditious handling from receipt through dispatch.

135.42 **Infectious Substances**
Shipments containing infectious substances must be segregated from other types of mail matter (i.e., placed in separate sacks). PS Tag 44, Sack Contents Warning, must be attached to the outside of sacks to identify the nature of the contents. PS Tag 44 is for internal use only, and must be removed from mail sacks, and the materials tendered to air carriers as outside pieces.
135.5 **Radioactive Materials**

Shipments containing radioactive materials are acceptable in international mail subject to the provisions of Publication 52, part 347 and under the following conditions:

a. Shipments may be sent only by First-Class Package International Service using Registered Mail service.

b. Shipments may be sent only to those countries that have expressed a willingness to accept radioactive materials. See “Prohibitions and Restrictions” in the Individual Country Listings.

c. Shipments must comply with the International Atomic Energy Agency rules and regulations.

d. Senders and recipients of radioactive materials must receive prior authorization from the appropriate regulatory authorities within their countries.

e. A white package label bearing the French words “Matieres Radioactives” (Radioactive Materials) must be applied to the address side of each package containing radioactive materials. Senders are responsible for supplying and affixing this label to the package.

f. The package must also bear the following endorsements in bold letters: “RETURN TO SENDER IN CASE OF NONDELIVERY” and “RADIOACTIVE MATERIALS, QUANTITIES PERMITTED FOR MOVEMENT BY POST.”

135.6 **Batteries**

135.61 **Availability — Mail Classes**

Shipments containing lithium cells or batteries, regardless of quantity or type — lithium metal or lithium alloy (non-rechargeable) or lithium-ion or lithium polymer (rechargeable) — are nonmailable in Global Express Guaranteed service. The standards under 135.62 through 135.64 apply to all other outbound international mail classes.

135.62 **General**

Only new lithium cells and batteries under 135.63 and 135.64 that are properly installed in the equipment they are intended to operate may be sent internationally or to, from, or between APO, FPO, or DPO locations when not restricted or prohibited by the destination country or APO, FPO, or DPO location. For specific country restrictions, see the applicable Individual Country Listing. For specific APO, FPO, or DPO restrictions, see the information for the destination ZIP Code in the article titled “Overseas Military/Diplomatic Mail” published in each issue of the Postal Bulletin.

The following items are prohibited and may not be mailed internationally or to, from, or between APO, FPO, or DPO locations under any circumstances:

a. New lithium batteries packed with or sent separately from equipment.

b. Used, damaged, defective, or recalled lithium batteries installed in, packed with, or sent separately from equipment.
c. Used, damaged, or defective electronic devices (excluding devices that are new in original packaging, and manufacturer-certified new or refurbished devices) containing or packaged with lithium batteries.

For more information, see Publication 52, parts 349, 622, and 623.

### 135.63 Lithium Metal or Lithium Alloy (Non-Rechargeable) Cells and Batteries

Small consumer-type lithium metal or lithium alloy (non-rechargeable) cells and batteries like those used to power cameras and flashlights are mailable in a single shipment with the following restrictions:

a. The batteries must be installed in the equipment they are intended to operate.

b. Each shipment may contain a maximum of four lithium cells or two lithium batteries.

c. The lithium content must not exceed 1 gram (g) per cell.

d. The total aggregate lithium content must not exceed 2 g per battery.

e. The batteries installed in the equipment must be protected from damage and short circuit.

f. The equipment must be equipped with an effective means of preventing it from inadvertently being turned on or activated.

g. The equipment must be contained in a strong, sealed package and cushioned to prevent movement or damage.

h. Mailpieces must not bear markings or labels identifying the contents as lithium batteries.

### 135.64 Lithium-ion or Lithium Polymer (Rechargeable) Cells and Batteries

Small consumer-type lithium-ion or lithium polymer (rechargeable) cells and batteries like those used to power cell phones and laptop computers are mailable in a single shipment with the following restrictions:

a. The batteries must be installed in the equipment they are intended to operate.

b. Each shipment may contain a maximum of four lithium cells or two lithium batteries.

c. The total Watt-hour rating (Wh) for each cell must not exceed 20 Wh per cell.

d. The total Wh for each battery must not exceed 100 Wh per battery.

e. Each battery must bear the Wh marking on the battery to determine if it is within the limits defined in 135.64c and 135.64d.

f. The batteries installed in the equipment must be protected from damage and short circuit.

g. The equipment must be equipped with an effective means of preventing it from inadvertently being turned on or activated.

h. The equipment must be contained in a strong, sealed package and cushioned to prevent movement or damage.
Mailpieces must not bear markings or labels identifying the contents as lithium batteries.

136 Nonmailable Goods

136.1 Dangerous Goods

Except as provided in IMM 135, “dangerous goods” as defined by the United Nations Recommendations on the Transport of Dangerous Goods, Model Regulations, are prohibited in outbound international mail, regardless of mail class. Some examples of dangerous goods include the following:

a. Explosives or explosive devices.

b. Flammable materials.
   (1) Pyrophoric, flammable, or combustible liquids with a closed cup flash point below 200°F.
   (2) Flammable solids, including matches.

c. Oxidizers.

d. Corrosives, liquid or solid.

e. Compressed gases.
   (1) Flammable.
   (2) Nonflammable with an absolute pressure exceeding 40 psi at 70°F or 104 psi at 130°F.

f. Poisons, irritants, controlled substances, and drug paraphernalia.

g. Magnetized material with a magnetic field strength of .002 gauss or more at a distance of 7 feet.

h. Dry ice (carbon dioxide solid).

Additional information on dangerous goods is available at unece.org/trans/danger/danger.html.

136.2 Inert and Replica Explosive Devices

The following types of inert or replica explosive devices are prohibited in outbound international mail:

a. Military ordnance, ammunition, and shells.

b. Grenades.

c. Similar devices that were originally designed for military or combative use (including training).

This prohibition does not extend to items such as children’s toys or articles that do not represent the above items in a realistic manner.

136.3 Counterfeit and Pirated Items

Any type of counterfeit or pirated article is prohibited in international mail.
136.4 **Cigarettes, Smokeless Tobacco, and Electronic Nicotine Delivery Systems**

Cigarettes (including roll-your-own tobacco), smokeless tobacco products, and Electronic Nicotine Delivery Systems as defined in Publication 52, part 471 are nonmailable when sent in outbound or inbound international mail. The exceptions for mailing under Publication 52, part 473 are not available for shipments of such products in international mail. This standard prevails regardless of any information to the contrary in the Individual Country Listings.

137 **Firearms, Knives, and Sharp Instruments**

Some knives and sharp instruments (see Publication 52, subchapter 44 and part 633) may be mailed to certain countries under the conditions specified in the Individual Country Listings. See 540 for U.S. Department of State licensing requirements applicable to the international mailing of arms or implements of war, component parts, and related technical data.

138 **Perishable Matter**

138.1 **Animals**

All live or dead animals are nonmailable, except the following:

a. Live bees, leeches, silkworms, and flies of the family Drosophilidae.

b. Dead insects or reptiles, when thoroughly dried.

c. Parasites and predators of injurious insects, if the following conditions are met:
   
   (1) They are admissible in the domestic mail.
   (2) They are useful in controlling harmful insects.
   (3) They are exchanged by officially recognized scientific or health agencies.
   (4) They are sent by First-Class Mail International service, First-Class Package International Service, or Priority Mail International Flat Rate Envelopes or Small Flat Rate Priced Boxes.
   (5) Mailable animals must be in containers conforming to the requirements in the DMM.

138.2 **Plants**

Plants, seeds, and plant materials, including fruits and vegetables, are subject to the provisions of Publication 52, chapter 5; Publication 14, *Prohibitions and Restrictions on Mailing Animals, Plants, and Related Products*; and the quarantine regulations of the country of destination. Customers can obtain information from the U.S. Department of Agriculture (USDA) Animal and Plant Health Inspection Service (APHIS) Plant Protection and Quarantine (PPQ) Programs at:

USDA APHIS PPQ
4700 RIVER RD
RIVERDALE MD 20737-1228
138.3 **Eggs**

138.31 **Restrictions**
Eggs may be sent only by Priority Mail International. See 550 for nonpostal regulations on dried whole eggs.

138.32 **Packaging**
Eggs must be packaged in the following manner:

a. Eggs mailed to any country except Canada must be placed in a metal egg container. Each egg must be packed in cushioning material. The metal egg container must be enclosed in an outer container of wood with cushioning packed between the two containers.

b. Eggs mailed to Canada may be packed either as prescribed in 138.32a or in a box of rigid material with a tight-fitting lid. Each egg must be wrapped in protective material and placed on end. Vacant spaces in the box must be filled with packing material to prevent the eggs from striking each other or the box.

138.4 **Food and Other Perishable Articles**
Fruits, vegetables, fresh meats, and other articles that easily decompose or that cannot reasonably be expected to reach their destination without spoiling are nonmailable.

139 **Cremated Remains**

139.1 **Eligibility**
Cremated remains (human and animal ashes) are permitted to be mailed internationally under the following conditions:

a. The cremated remains are not otherwise prohibited by the destination country (see the Individual Country Listing).

b. The package is sent only by Priority Mail Express International service. (See the Individual Country Listings for availability.)

139.2 **Packaging**
The mailer must package cremated remains (human or animal ashes) in a sealed and siftproof funeral urn. The mailer must place the urn into a strong and durable outer container, and must pack the outer container with sufficient cushioning material to prevent shifting during transit. The outer container must be siftproof to prevent powders from escaping and thereby soiling, damaging, or destroying another mailpiece or any postal equipment, or from causing discomfort to a person. Also see Publication 52, Packaging Instruction 10C.

139.3 **Markings**
The mailer must indicate the identity of the contents on the required applicable customs declaration form (see 123.61).
140 International Mail Categories

141 Definitions

141.1 General
There are five principal categories of international mail that are primarily differentiated from one another by speed of service. They are Global Express Guaranteed (GXG) service, Priority Mail Express International service, Priority Mail International service, First-Class Mail International service, and First-Class Package International Service.

141.2 Global Express Guaranteed
Global Express Guaranteed is the U.S. Postal Service’s premium international mail service. Global Express Guaranteed is an expedited delivery service that is the product of a business alliance between the U.S. Postal Service and FedEx Corporation. It provides reliable, high-speed, time-definite service from designated U.S. ZIP Code areas to locations in most destination countries. Global Express Guaranteed is assured to meet destination-specific delivery standards or the postage will be refunded. If a shipment is lost or damaged, liability for loss or damaged merchandise or for document reconstruction is limited to a maximum of $100 or the amount of additional optional insurance purchased. The maximum weight limit for Global Express Guaranteed service is 70 pounds, but lower country-specific weight limits might apply. To determine the maximum weight limit for each country, see the Individual Country Listings or Publication 141, Global Express Guaranteed Service Guide.

141.3 Priority Mail Express International
The next level of service, in terms of speed and value-added features, is Priority Mail Express International. Priority Mail Express International is an expedited mail service that can be used to send documents and merchandise to most of the country locations that are individually listed in this publication. Priority Mail Express International insurance coverage against loss, damage, or missing contents, up to a maximum of $200, is provided at no additional charge. Additional merchandise insurance coverage up to $5,000 may be purchased at the sender’s option to many countries. Document reconstruction insurance coverage is limited to a maximum of $100 per shipment. Country-specific maximum weight limits range from 22 pounds to 70 pounds. See the Individual Country Listings. Priority Mail Express International shipments offer a date-certain, postage-refund guarantee to select destinations: see 221.2 and the Individual Country Listings to determine the availability of such service. For all other destinations, Priority Mail Express International shipments are not subject to a postage refund guarantee if a delivery delay occurs.

141.4 Priority Mail International
Priority Mail International is subject to the provisions of the Universal Postal Union Parcel Convention. This classification is primarily designed to
accommodate larger and heavier shipments whose size and/or weight exceeds the limits for First-Class Mail International service or First-Class Package International Service. For countries that offer parcel service, maximum weight limits range from 22 pounds to 70 pounds. To determine the maximum weight limit for each country, see the Individual Country Listings. At the sender’s option, extra services, such as additional merchandise insurance coverage and return receipt service, may be added on a country-specific basis.

Priority Mail International Flat Rate Envelopes and Small Flat Rate Priced Boxes provide customers with an economical means of sending correspondence, documents, printed matter, and lightweight merchandise items to foreign destinations. The maximum weight limit is 4 pounds.

Registered Mail service is not available for Priority Mail International Flat Rate Envelopes and Small Flat Rate Priced Boxes. At the sender’s option, extra services, such as additional merchandise insurance coverage and return receipt service, may be added to Priority Mail International Flat Rate Envelopes and Small Flat Rate Priced Boxes on a country-specific basis.

**141.5 First-Class Mail International**

First-Class Mail International is a generic term for mailpieces that are postcard-size, letter-size, or flat-size and weigh less than 16 ounces (the actual weight limit is 15.994 ounces, to accommodate Postal Service systems that round to three decimal places and thus round items that weigh 15.995–15.999 ounces up to 16 ounces). First-Class Mail International items may contain any letter-size or flat-size mailable correspondence or nondutiable documents that are not prohibited by the destination country. Aerogrammes are no longer available for purchase. Previously purchased aerogrammes are mailable at the applicable First-Class Mail International letter-size price. At the sender’s option, extra services, such as Registered Mail and return receipt, may be added on a country-specific basis.

**141.6 First-Class Package International Service**

First-Class Package International Service is a generic term for mailpieces that are package-size (small packets), that weigh 4 pounds or less, and that have a value of $400 or less. First-Class Package International Service items may contain any package-size item (small packet) that is not prohibited by the destination country. At the sender’s option, extra services, such as Registered Mail and return receipt, may be added on a country-specific basis.

**142 Official Mail**

**142.1 Mailings by Federal Agencies**

Official mail (sent by federal agencies and departments listed in Postal Service Handbook DM-103, *Official Mail*) that bears the indicia prescribed in DMM 703 may be sent to foreign destinations. Such items are subject to the postage payment requirements, weight and size limits, customs form requirements, and general conditions for mailing that otherwise apply to the class and category of the international mail being sent.
142.2 Postal Service Mailings
International mailpieces that are sent by or on behalf of the U.S. Postal Service must bear the prescribed G-10 permit indicia. Postal Service official mail is subject to all restrictions (e.g., maximum size and weight limits) as defined in the Individual Country Listings for the destination country of mailing.

142.3 Mail of a Former President and Surviving Spouse of a Former President
All nonpolitical mail of former United States Presidents, and of the surviving spouse of a former President, must be accepted without prepayment of postage if it bears the written signature of the sender, or a facsimile signature and the words “POSTAGE AND FEES PAID” in the upper-right corner of the address side.

142.4 General Secretariat of the Organization of American States (OAS)
The following standards apply when mail is sent as OAS General Secretariat official mail:

a. Only unregistered or registered First-Class Mail International and First-Class Package International Service items bearing the return address of the OAS General Secretariat and weighing not more than 4 pounds are accepted without postage when addressed to the OAS member countries listed in 142.4 or to Cuba. Registered First-Class Mail International and First-Class Package International Service items, as well as items in all other mail classes, must be prepaid by the mailer.

b. The following countries are members of the Organization of American States (OAS):

<table>
<thead>
<tr>
<th>Antigua and Barbuda</th>
<th>Dominican Republic</th>
<th>Paraguay</th>
</tr>
</thead>
<tbody>
<tr>
<td>Argentina</td>
<td>Ecuador</td>
<td>Peru</td>
</tr>
<tr>
<td>Bahamas</td>
<td>El Salvador</td>
<td>Saint Kitts and Nevis</td>
</tr>
<tr>
<td>Barbados</td>
<td>Grenada</td>
<td>Saint Lucia</td>
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<tr>
<td>Bolivia</td>
<td>Guatemala</td>
<td>Saint Vincent and the Grenadines</td>
</tr>
<tr>
<td>Brazil</td>
<td>Haiti</td>
<td>Suriname</td>
</tr>
<tr>
<td>Canada</td>
<td>Honduras</td>
<td>Trinidad and Tobago</td>
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<tr>
<td>Chile</td>
<td>Jamaica</td>
<td>United States</td>
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<tr>
<td>Colombia</td>
<td>Mexico</td>
<td>Uruguay</td>
</tr>
<tr>
<td>Costa Rica</td>
<td>Nicaragua</td>
<td>Venezuela</td>
</tr>
<tr>
<td>Dominica</td>
<td>Panama</td>
<td></td>
</tr>
</tbody>
</table>

142.5 Pan American Sanitary Bureau Mail
Only unregistered First-Class Mail International and First-Class Package International Service items bearing the return address of the Pan American Sanitary Bureau and weighing not more than 4 pounds are accepted without postage affixed when addressed to an OAS member country listed in 142.4 or to Cuba. Registered First-Class Mail International and First-Class Package International Service items, as well as items in all other mail classes, must be prepaid by the mailer.
150 Postage

151 Postage Prices
See Individual Country Listings.

152 Payment Methods

152.1 Prepayment
Each item must be fully prepaid to ensure prompt dispatch and to avoid assessment of charges against the addressee. For the treatment of shortpaid and unpaid mail, see 420.

152.2 Computing Postage

152.21 Determining Single-Piece Weight
To determine single-piece weight in any mailing at single-piece prices, or in a bulk price mailing of nonidentical-weight pieces, weigh each piece individually. To determine single-piece weight in any other bulk or presort price mailing of identical-weight pieces (e.g., IPA or ISAL), weigh a sample group of at least 10 randomly selected pieces and divide the total sample weight by the number of pieces in the sample. Express all single-piece weights in decimal pounds rounded off to four decimal places.

152.22 Rounding Numerical Values
For these standards:

a. Round off requires increasing by 1 the last digit to be kept if the digit to its right, which is not to be kept, is 5 or greater. If that digit is 4 or less, the last digit kept is unchanged (e.g., 3.3761 rounded off to two decimal places is 3.38, whereas 3.3741 is 3.37).

b. Round up requires increasing by 1 the last digit to be kept if there are any digits to its right, regardless of value (e.g., rounding up either 3.3701 or 3.3791 to two decimal places yields 3.38).

152.3 Stamps

152.31 Types of Stamps
The following types of stamps may be used to pay for postage and fees for extra services listed under chapter 3 for all single-piece international mail transactions:

a. Denominated postage stamps: A denominated postage stamp’s value is based on the dollar amount that is printed on the stamp. Any denominated postage stamp issued by the United States, unless listed in DMM 604.1.3, is valid for postage.

b. Nondenominated postage stamps (excludes precanceled stamps under 152.33): A nondenominated postage stamp’s value is linked to its domestic postage issue price (e.g., the Antique Toys stamp, issued on June 7, 2002, has a postage value of 37 cents). A complete listing of nondenominated postage stamps is available in Quick Service Guide (QSG) 604a found online at pe.usps.com/cpim/ftp/manuals/qsg300/q604a.pdf.
c. *Nondenominated semi-postal stamps*: Nondenominated semi-postal stamps (e.g., *Stop Family Violence* or *Breast Cancer Research*) are sold at a price that exceeds the postage value of the stamp, with the amount exceeding postage going to the stated cause. Only their value (at the time of purchase) may be used to pay postage. A complete listing of these semi-postal stamps and their issue prices are available in QSG 604a found online at [pe.usps.com/cpim/ftp/manuals/qsg300/q604a.pdf](http://pe.usps.com/cpim/ftp/manuals/qsg300/q604a.pdf).

d. *Forever Stamps (domestic)*: A domestic Forever stamp’s value is linked to the domestic First-Class Mail single-piece 1-ounce machinable letter price that is in effect on the day of use (mailing) regardless of when the stamp is purchased and regardless of how prices may change in the future.

e. *Global Forever Stamps*: A Global Forever stamp’s value is linked to the First-Class Mail International single-piece 1-ounce machinable letter price that is in effect on the day of use (mailing) regardless of when the stamp is purchased and regardless of how prices may change in the future. Global Forever stamps can be used to mail a postcard or 1-ounce machinable letter-size mailpiece anywhere in the world. In addition, mailers may use a Global Forever stamp as postage for any type of single-piece international or domestic mailpiece. Global Forever stamps are round and always bear the words “Global Forever.”

152.32 **Additional Postage for Nondenominated Postage Stamps, Forever Stamps, or Forever Print-on-Demand Indicias**

Because international postage prices are always higher than the comparable domestic postage prices, mailers who affix a single nondenominated postage stamp (see 152.31b), a single nondenominated semi-postal stamp (see 152.31c), a single domestic Forever stamp (see 152.31d), or a single Forever Print-on-Demand Indicia label (see 152.4) to their outbound mailpieces must add additional postage to comply with the international price schedule.

152.33 **Precanceled Stamps**

Except for the “Nonprofit Org.” variant, mailers may use precanceled stamps for only IPA mailings (see 293.333) and ISAL mailings (see 293.333). The same conditions that are applicable to domestic mail under DMM 604 apply.

152.4 **Postage Meters, Postage Validation Imprints (PVI), Forever Print-on-Demand Indicia, and PC Postage**

Postage meter imprints, postage validation imprint (PVI) labels, Forever Print-on-Demand Indicia labels, and PC Postage imprints are collectively identified as “postage evidencing systems.” A postage evidencing system is a device or system of components that a customer uses to print evidence that postage required for mailing has been paid. Postage evidencing systems print indicia, such as meter imprints or information-based indicia (IBI), to indicate postage payment. Mailers may print these indicia directly on a mailpiece or on a label that is affixed to a mailpiece to pay postage and fees for extra services (see chapter 3) for all single-piece mail transactions. In
addition, postage meters may also be used to pay for the “per piece price” portion of IPA (see 292) and ISAL (see 293) mailings. For additional information, including a listing of authorized postage meter and PC Postage providers, see DMM 604.4.

152.5 Additional Standards for Forever Print-on-Demand Indicia Labels

Mailers may use the USPS-produced Forever Print-on-Demand Indicia labels, which bear an information-based indicia (IBI) and the word “Forever,” in the same way as the Forever stamp described in 152.31d.

152.6 Permit Imprint

152.61 Conditions of Use

Postage may be paid by permit imprint, subject to the standards in DMM 124, 604, and 705. When a customer pays a permit imprint application fee, the Postal Service accepts that fee for international outbound and/or domestic mailings. Postage charges are computed on PS Form 3700. This postage payment method may be used for postage and extra service fees for the following services:

a. Global Express Guaranteed service prepared under 213.8.
b. Priority Mail Express International service prepared under 223.221.
c. Priority Mail International service.
d. First-Class Mail International service.
e. First-Class Package International Service.
f. International Priority Airmail (IPA) service.
g. International Surface Air Lift (ISAL) service.

152.62 Place of Mailing

Mail must be deposited and accepted at the Post Office that issued the permit, at a time and place designated by the postmaster, except as otherwise provided for drop shipments.

152.63 Usage Criteria

152.631 Global Express Guaranteed, Priority Mail Express International, Priority Mail International, and First-Class Package International Service

For Global Express Guaranteed, Priority Mail Express International, Priority Mail International, and First-Class Package International Service items, a mailer may use a permit imprint for international items addressed to recipients in foreign countries as follows:

a. The minimum for items from one mail class is 200 pieces or 50 pounds. The mailer must submit the appropriate postage statement for the mail class.

Note: The mailer may submit mailings for more than just one mail class, but the mailing for each mail class must meet the minimum of 200 pieces or 50 pounds, and the mailer must submit a postage statement for each mail class. If a mailing for a mail class does not meet the minimum requirements, the mailer may qualify to use a permit imprint for international items under items 152.631b or 152.631c.
b. If the mailer fails to meet the minimum requirement for one mail class (see 152.631a), the mailer may submit items from multiple mail classes totaling at least 200 pieces or 50 pounds combined from the various mail classes. The mailer must physically separate the items by mail class and submit a separate postage statement for each mail class.

c. If the mailer fails to meet the minimum requirement for either one mail class (see 152.631a) or multiple mail classes (see 152.631b), the mailer may submit international permit imprint mailing items with any qualifying domestic permit imprint mailing under DMM 604 or 705, or with any qualifying international permit imprint mailing under 152.632 or 152.633 with no minimum quantity requirement. The mailer must physically separate the items by mail class, must submit a separate postage statement for each mail class, and must present both the international permit imprint mailing and the qualifying domestic permit imprint mailing at the same time.

152.632 First-Class Mail International

For First-Class Mail International items, a mailer may use a permit imprint for international items addressed to recipients in foreign countries only when a mailing contains a minimum of 200 pieces or 50 pounds of First-Class Mail International service items. In contrast to 152.631b, the mailer may not combine First-Class Mail International service items with items from other international mail classes, and in contrast to 152.631c, the mailer may not combine First-Class Mail International service items with domestic mail classes to reach the minimum quantity requirement.

Note: As discussed in 152.631c, a mailer who meets the minimum requirements for First-Class Mail International service items may combine with that mailing other permit imprint mailings for Global Express Guaranteed, Priority Mail Express International, Priority Mail International, or First-Class Package International Service items. The mailer must physically separate the items by mail class and submit a separate postage statement for each mail class.

152.633 IPA and ISAL

See 292.23 and 293.23 for the minimum quantity requirements that govern the entry of International Priority Airmail (IPA) items and International Surface Air Lift (ISAL) items, respectively.

Note: As discussed in 152.631c, a mailer who meets the minimum requirements for IPA or ISAL items may combine with that mailing other permit imprint mailings for Global Express Guaranteed, Priority Mail Express International, Priority Mail International, or First-Class Package International Service items. The mailer must physically separate the items by mail class and submit a separate postage statement for each mail class.

152.634 M-bags

For M-bag mailings (see 260), no minimum quantity requirement applies.

152.64 Required Format

Each mailpiece sent under this payment method must bear a permit imprint indicia showing that postage is paid. Permit imprint indicia must be prepared in one of the formats shown in Exhibit 152.64. No variations or additions —
such as Bulk Rate, Media Mail, Presorted Standard, Enhanced Carrier Route Sort, Automation Rate, Nonprofit Organization, or Bound Printed Matter — are allowed. Mailpieces may bear a company permit imprint, in which the exact name of the company or individual holding the permit is shown in the indicium in place of the city, state, and permit number. The mailer may substitute the abbreviation “INTL” in place of “INTERNATIONAL” in any of the indicia formats in Exhibit 152.64. Mailings prepared with a company permit imprint must comply with the standards in DMM 604.5.3.9.

Exhibit 152.64 (p. 1)

**Indicia Formats**

**GLOBAL EXPRESS GUARANTEED**

<table>
<thead>
<tr>
<th>GLOBAL EXPRESS GUARANTEED</th>
<th>GLOBAL EXPRESS GUARANTEED</th>
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<tbody>
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</tr>
<tr>
<td>NEW YORK, NY</td>
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<tr>
<td>PERMIT NO. 1</td>
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<tr>
<td>JOHN DOE COMPANY</td>
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**PRIORITY MAIL EXPRESS INTERNATIONAL**

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**EXPRESS MAIL INTERNATIONAL**

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**PRIORITY MAIL INTERNATIONAL**

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<td>PERMIT NO. 1</td>
</tr>
<tr>
<td>JOHN DOE COMPANY</td>
<td>JOHN DOE COMPANY</td>
</tr>
</tbody>
</table>

Note: Indicia indicating the mail class “EXPRESS MAIL INTERNATIONAL” are authorized only through January 26, 2014.
Indicia Formats

### FIRST-CLASS MAIL INTERNATIONAL

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<thead>
<tr>
<th>Indicia</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1" alt="Indicia" /></td>
<td>FIRST-CLASS MAIL INTERNATIONAL U.S. POSTAGE PAID 1 OZ PERMIT NO. 1</td>
</tr>
<tr>
<td><img src="image2" alt="Indicia" /></td>
<td>FIRST-CLASS MAIL INTERNATIONAL U.S. POSTAGE PAID MAILED FROM ZIP CODE 60607 PERMIT NO. 1</td>
</tr>
<tr>
<td><img src="image3" alt="Indicia" /></td>
<td>FIRST-CLASS MAIL INTERNATIONAL U.S. POSTAGE PAID JOHN DOE COMPANY</td>
</tr>
<tr>
<td><img src="image4" alt="Indicia" /></td>
<td>FIRST-CLASS MAIL INTERNATIONAL U.S. POSTAGE PAID NEW YORK, NY PERMIT NO. 1</td>
</tr>
</tbody>
</table>

### FIRST-CLASS PACKAGE INTERNATIONAL SERVICE

<table>
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<th>Description</th>
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</thead>
<tbody>
<tr>
<td><img src="image5" alt="Indicia" /></td>
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</tr>
<tr>
<td><img src="image6" alt="Indicia" /></td>
<td>FIRST-CLASS PACKAGE INTERNATIONAL SERVICE U.S. POSTAGE PAID MAILED FROM ZIP CODE 60607 PERMIT NO. 1</td>
</tr>
<tr>
<td><img src="image7" alt="Indicia" /></td>
<td>FIRST-CLASS PACKAGE INTERNATIONAL SERVICE U.S. POSTAGE PAID JOHN DOE COMPANY</td>
</tr>
<tr>
<td><img src="image8" alt="Indicia" /></td>
<td>FIRST-CLASS PACKAGE INTERNATIONAL SERVICE U.S. POSTAGE PAID NEW YORK, NY PERMIT NO. 1</td>
</tr>
<tr>
<td><img src="image9" alt="Indicia" /></td>
<td>FIRST-CLASS MAIL INTERNATIONAL U.S. POSTAGE PAID NEW YORK, NY PERMIT NO. 1</td>
</tr>
</tbody>
</table>
**Indicia Formats**

### INTERNATIONAL PRIORITY AIRMAIL (IPA)

<table>
<thead>
<tr>
<th>Indicia</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1.png" alt="IPA Indicia" /></td>
<td>INTERNATIONAL PRIORITY AIRMAIL U.S. POSTAGE PAID \ MAILED FROM ZIP CODE 60607 \ PERMIT NO. 1</td>
</tr>
<tr>
<td><img src="image2.png" alt="IPA Indicia" /></td>
<td>INTERNATIONAL PRIORITY AIRMAIL U.S. POSTAGE PAID \ NEW YORK, NY \ PERMIT NO. 1</td>
</tr>
<tr>
<td><img src="image3.png" alt="IPA Indicia" /></td>
<td>INTERNATIONAL PRIORITY AIRMAIL U.S. POSTAGE PAID \ JOHN DOE COMPANY</td>
</tr>
<tr>
<td><img src="image4.png" alt="IPA Indicia" /></td>
<td>INTERNATIONAL PRIORITY AIRMAIL U.S. POSTAGE PAID \ NEW YORK, NY \ PERMIT NO. 1</td>
</tr>
</tbody>
</table>

### INTERNATIONAL SURFACE AIR LIFT (ISAL)

<table>
<thead>
<tr>
<th>Indicia</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image5.png" alt="ISAL Indicia" /></td>
<td>INTERNATIONAL SURFACE AIR LIFT U.S. POSTAGE PAID \ MAILED FROM ZIP CODE 60607 \ PERMIT NO. 1</td>
</tr>
<tr>
<td><img src="image6.png" alt="ISAL Indicia" /></td>
<td>INTERNATIONAL SURFACE AIR LIFT U.S. POSTAGE PAID \ NEW YORK, NY \ PERMIT NO. 1</td>
</tr>
<tr>
<td><img src="image7.png" alt="ISAL Indicia" /></td>
<td>INTERNATIONAL SURFACE AIR LIFT U.S. POSTAGE PAID \ JOHN DOE COMPANY</td>
</tr>
<tr>
<td><img src="image8.png" alt="ISAL Indicia" /></td>
<td>INTERNATIONAL SURFACE AIR LIFT U.S. POSTAGE PAID \ NEW YORK, NY \ PERMIT NO. 1</td>
</tr>
</tbody>
</table>

### AIRMAIL M-BAGS

<table>
<thead>
<tr>
<th>Indicia</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image9.png" alt="M-Bag Indicia" /></td>
<td>AIRMAIL M-BAG U.S. POSTAGE PAID \ NEW YORK, NY \ PERMIT NO. 1</td>
</tr>
<tr>
<td><img src="image10.png" alt="M-Bag Indicia" /></td>
<td>AIRMAIL M-BAG U.S. POSTAGE PAID \ JOHN DOE COMPANY</td>
</tr>
</tbody>
</table>
Indicia Formats

IPA M-BAGS

| INTERNATIONAL PRIORITY AIRMAIL M-BAG |
| U.S. POSTAGE PAID |
| NEW YORK, NY |
| PERMIT NO. 1 |

| INTERNATIONAL PRIORITY AIRMAIL M-BAG |
| U.S. POSTAGE PAID |
| JOHN DOE COMPANY |

ISAL M-BAGS

| INTERNATIONAL SURFACE AIR LIFT M-BAG |
| U.S. POSTAGE PAID |
| NEW YORK, NY |
| PERMIT NO. 1 |

| INTERNATIONAL SURFACE AIR LIFT M-BAG |
| U.S. POSTAGE PAID |
| JOHN DOE COMPANY |

OFFICIAL MAIL

| POSTAGE AND FEES PAID |
| AGENCY NAME |
| PERMIT NO. G-999 |

| POSTAGE AND FEES PAID |
| AGENCY NAME |
| PERMIT NO. G-999 |

Placement of Postage

a. Postage stamps and postage-paid impressions must be applied to the address side of mail in the upper-right corner. The postage meter stamp, postage validation imprinter (PVI) label, or permit may be affixed directly on the mailpiece or on the wrapper when plastic wrap is used.

b. Nonpostage stamps, labels resembling postage stamps, or impressions resembling postage-paid impressions must not be placed on the address side of international mailpieces.

Remailed Items

New postage is required when mailpieces are reentered after having been returned to the sender by a foreign postal administration.